

➤ Fare Information

Transit fare is available in a few ways.

- My Fare lets you pay and validate transit fares on your smartphone.



- A single-use ticket can be purchased on CTrain platforms using one of the ticket vending machines.
- A monthly pass or book of ten tickets can be bought online or at one of our customer service centres.

➤ Stay connected

- We would love to hear from you!
- Phone: **403-262-1000 (TTY) 403-262-8087**
- Online: calgarytransit.com
- Twitter: [@calgarytransit.com](https://twitter.com/calgarytransit)
- Customer Service Centres:

Centre Street Platform
125 - 7 Avenue SE
10 a.m. - 5:30 p.m., Monday to Friday

Bow Parkade
234 - 7 Avenue SW
10 a.m. - 5:30 p.m., Monday to Friday



Calgary



Transit



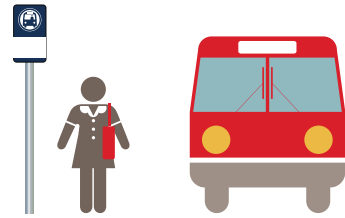
Ride with us

We're here to provide you with tools, tips and info on how to use Calgary Transit safely and efficiently.

Together, we're going places.

Plan your trip

Calgary Transit can get you just about anywhere you want to go. Our modern fleet of buses service over 160 designated routes. And our light rail transit system, also known as the CTrain, has two lines connected by 48 CTrain stations along a total of 58 kilometres of track. You can plan your trip ahead of time, see the route schedule, and view maps online at calgarytransit.com



Get on board

Whether your journey starts with a bus stop, a car ride, a short walk or a bike, our transit system is easy to access. Most of our CTrain stations and several of our main bus terminals have Park and Ride lots with free first-come, first served parking stalls as well as a reserved, paid-parking spots you can register for at calgarytransit.com.

For cyclists, most stations have bike racks and 13 have bike lockers for rent. If you're travelling outside of peak hours (peak hours are 6:30 a.m. – 9 a.m. and 3 p.m. – 6 p.m.), you are welcome to bring your bike on board.



ACCESSIBILITY

100% of our buses and CTrains are accessible. Calgary Transit Access (CTA) provides accessible, eligibility based, public transit services for Calgarians who have a physical or cognitive disability that prevent them from using fixed-route services like the CTrain or bus. You can learn more about CTA by going online to calgarytransit.com/accessible-transit

Be Courteous

Transit is for everyone to use so please be respectful and courteous to other passengers. When a bus or train arrives, please let people off before boarding. It's a good idea to move towards the back of the bus or middle of the CTrain when you board because this allows room for everyone. If you're wearing a backpack, store it near your feet to avoid hitting other passengers. And please remember, seats closest to the doors are reserved for people with mobility devices like a wheelchair or stroller, seniors and people who may be pregnant. If you're in one of these seats and someone looks like they need to sit down, you can offer them your seat.

Get updates along the way



Our real-time schedule offers you access to important information about arrival times and schedule changes for all bus and CTrain routes. You can access this real-time information at calgarytransit.com by putting your stop number into next ride, by texting your stop number to 74000, by calling 403-974 4000 with your stop number, or by using the YYCTransit app. For more service information you can also go online to sign up for email alerts at calgarytransit.com or follow us on Twitter @calgarytransit.



SAFETY

When using the CTrain, always obey safety signs and signals, and stand behind yellow line until the train has come to a full stop.

If you see something out of the ordinary, report it immediately to a bus or CTrain operator, or uniformed peace officer. For emergencies, always call 9-1-1.

Other ways to report a concern and chat with a live agent:
Text message - report discreetly by texting 74100 anywhere, anytime.

Help buttons/phones - CTrain and MAX Purple stations are equipped with help phones.

COVID-19

Things Calgary Transit is doing to keep you safe include:

- Mandatory face coverings for all our riders to help prevent COVID-19 spread to fellow riders and our employees
- Regular and thorough cleaning of all our vehicles and facilities to provide a safe workplace for our riders and employees
- Limiting station building access to prevent large gatherings and improve physical distancing on our system

Things you can do to stay safe on our system include:

- Wearing a face covering to help COVID-19 spread
- Respecting physical distancing by keeping two metres distance from others whenever possible
- Practicing good hygiene habits and staying home if you're feeling unwell