

Community signs

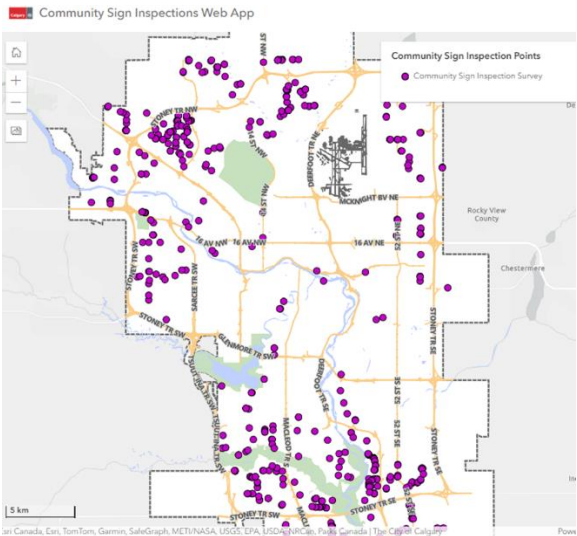
Background

Community or Neighbourhood entrance signs are features or structures that mark the primary entrance into a community. They may contain a wide variety of materials, design, and are of different scale. These signs were either built by the original developers of the community or installed by Community Associations or other community-led groups later.

Community or neighbourhood entrance signs are not installed by The City of Calgary, however more than half of all city communities do have one.

Many of these entrance signs were placed on private property at the time of the subdivision development and therefore are the responsibility of those owners to maintain. However, going back to the mid-1970's, hundreds of these signs and decorative features have been placed on The City's rights-of-way or park spaces (public land) as Calgary began its major residential expansions.

See map showing city-wide distribution of these signs on public lands.



If a community or neighbourhood sign is not shown on this map, please contact 311 to have the location added to the map.

Who is responsible for maintaining these signs?

- **Signs on private property.** Community entrance signs are often constructed as part of a property or developer fence near the main street entrance and are the sole responsibility of that property owner to maintain. In some cases, there may be a Homeowner's Association or Resident's Association that would repair or refresh these signs. If you have concerns about the condition of such a sign, check with that association.
- **Signs on public property.** The City inspected all signs on public property in 2024 and rated them on their physical condition. Most of the inspected signs were found to be in fair or good condition (90 per cent). Signs that had structural issues or could pose a future safety risk were identified and will be removed.

While there are a handful of entrance signs or features on public lands that have an active maintenance agreement in place, the responsibility for all others falls to The City. This scenario represents most of the signs installed prior to 2015.

When these signs deteriorate over time, The City removes the sign and repairs the surface of the public land. The City **does not** provide a repair or maintenance service for these signs and features.

The **exception** is damage caused by a vehicle collision.

Can residents repaint or refresh a community sign on public property?

No, as the sign is on public property, individual residents are not permitted to repair or refresh the sign. The City will work with Community Associations to repair or refresh a sign through accommodating safe access, should the Community Association have the capacity to take on the repair.

My community doesn't have a sign. Can we have one? We suggest you work with your Community Association as it would be responsible for the sign. The CA would contact the Neighbourhood Partnership Coordinator to determine what the next steps would be, as the process can vary depending on the proposed location of the sign.