



# Next 20: Municipal Development Plan & Calgary Transportation Plan Review

Stakeholder Report Back: What We Heard – Stage 2 Online Survey  
August 1, 2019

## Online Engagement Summary for Stage 2

This report is a summary of the Stage 2 online public engagement to support the Municipal Development Plan (MDP) and Calgary Transportation Plan (CTP) Review. The Stage 2 survey was designed to build on the information gathered in Stage 1 when we asked what qualities are important for a great city, and how we can make Calgary better. This time around, we asked Calgarians to tell us how important these qualities are to the future of Calgary and the degree of progress they would like to see The City make in those areas. The information gathered will inform the project team’s next steps and help the team understand whether Calgarians want to see moderate or significant progress in those areas over the next 20 years.

The survey was live on the [calgary.ca/engage](http://calgary.ca/engage) portal from May 9 to July 2, 2019, and 498 surveys were completed.

Participants were asked to assign a degree of importance – *not*, *somewhat* or *very* - and a degree of desired progress – *moderate* or *significant* - to 12 qualities that would contribute to Calgary being a great city. These included:

### Stage 2 survey quick facts



Open from May 9 to July 2



24 multiple choice questions and one open-ended question



498 surveys were completed

- Be more walkable
- Provide more efficient and frequent Transit service
- Provide more bicycle infrastructure
- Reduce traffic congestion
- Provide easy access to healthy food options
- Increase the number of parks and green space in a community
- Protect air and water quality as well as water supply and the natural environment
- Encourage a vibrant and lively food, cultural, music and art scene
- Provide a mix of housing that better accommodates aging-in-place and multi-generational families
- Provide more affordable and accessible housing for all needs and budgets
- Support businesses and promote the core
- Promote other industries such as technology and agriculture

As the above qualities were identified by participants in Stage 1 as something they wanted the City to make more progress on in the next 20 years, “*no progress*” was not presented as an option.

The survey was promoted digitally through online advertisements and digital displays, through an exhibit at the Calgary Central Library, and in-person at seven pop-up opportunities at locations across the city.

The quality of **Protect air and water quality as well as water supply and the natural environment** was rated as *very important* most often and **Provide more efficient and frequent Transit service** is where most respondents wanted to see significant progress made over the next 20 years.



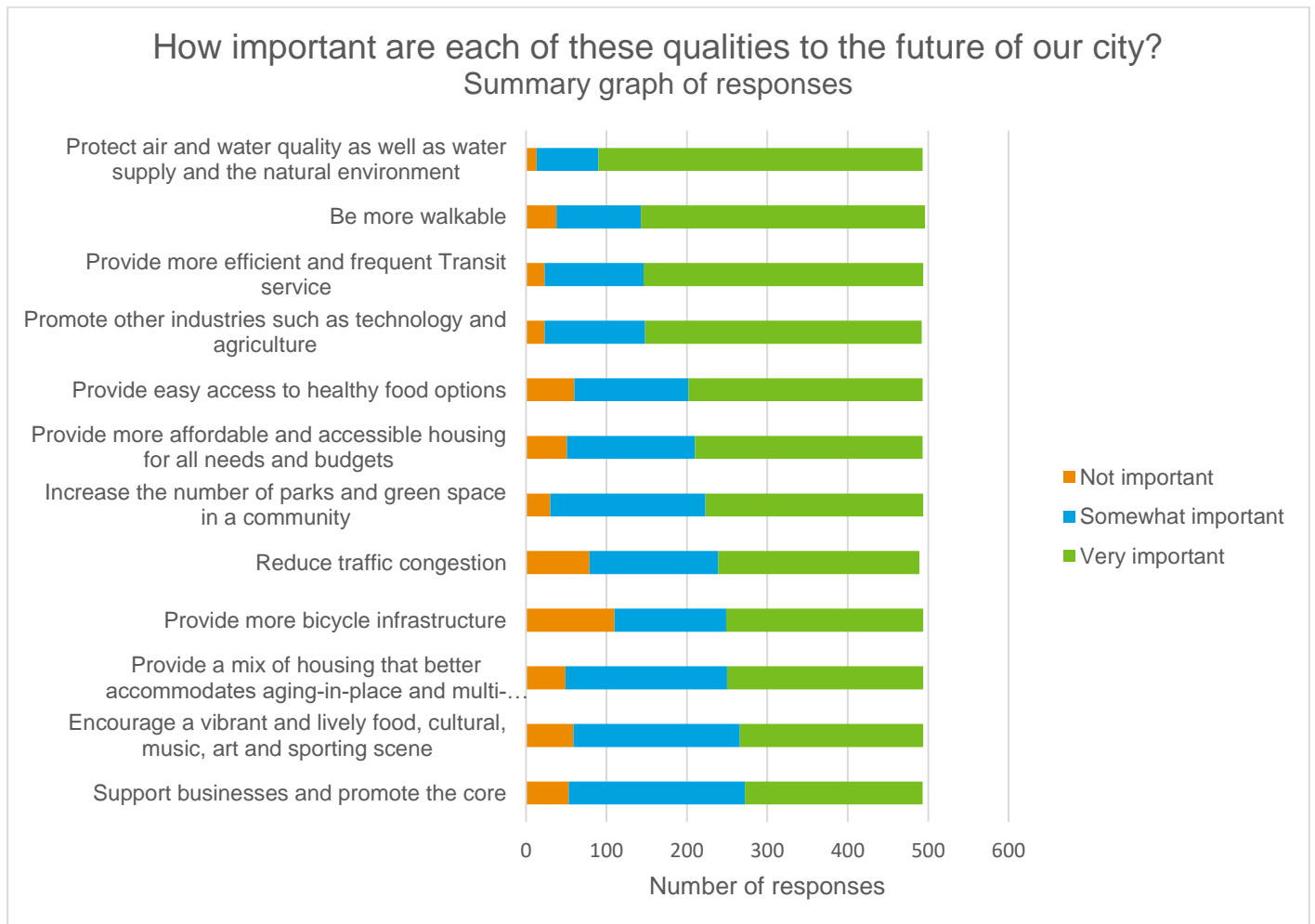
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Other qualities that received a high number of *very important* ratings included **Be more walkable** and **Provide more efficient and frequent Transit service**. **Protect air and water quality as well as water supply and the natural environment** and **Promote other industries such as technology and agriculture** were the next two highest-rated areas where respondents wanted to see significant progress made.

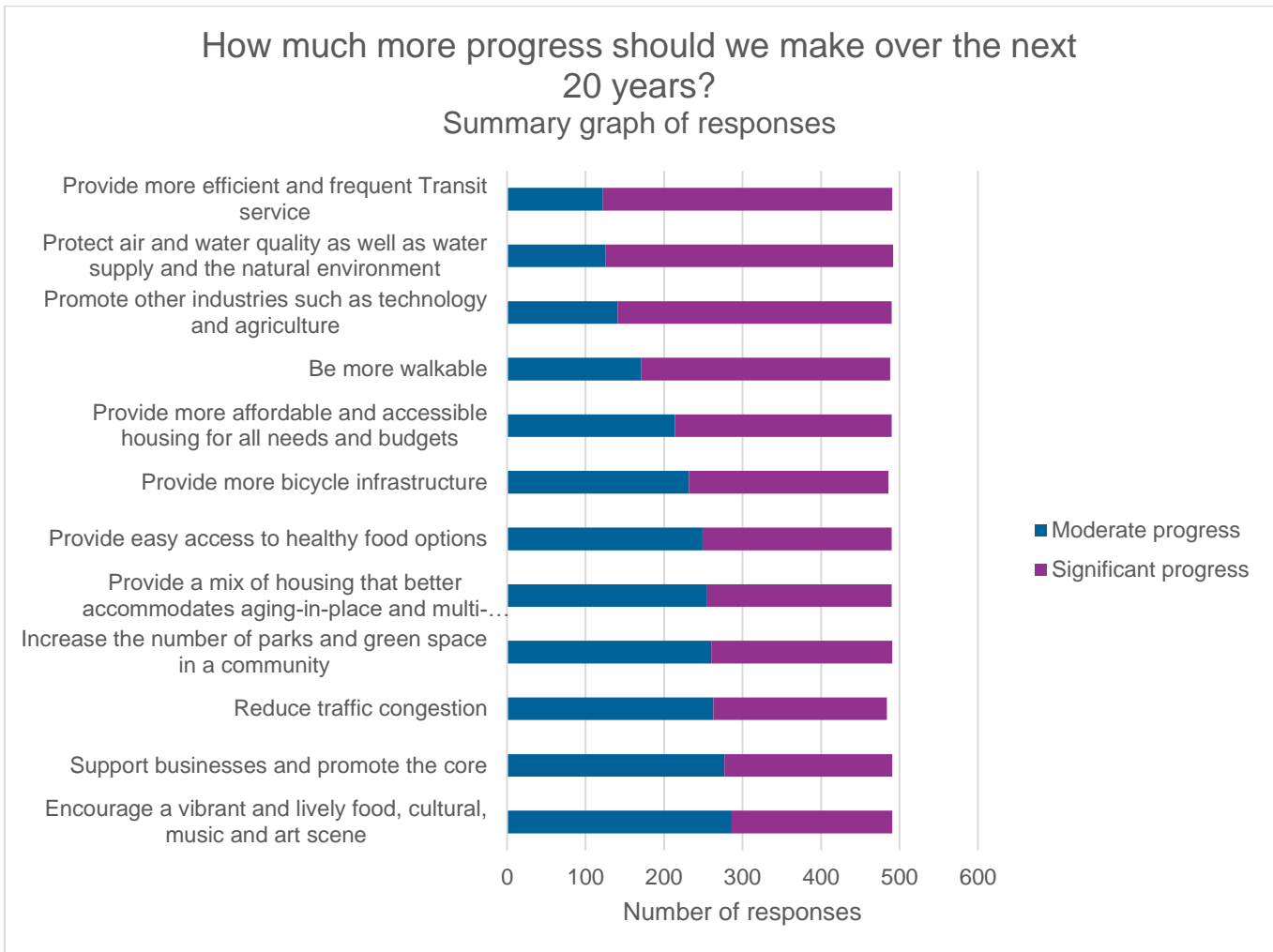
[Detailed results](#) for all qualities begin on page 7.



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In response to the open-ended question “Do you have any comments you would like to share regarding how The City should make progress over the next 20 years?”, the most frequent responses fell within the four categories of A city that moves, Healthy and green city, Inspiring neighbourhoods, Prosperous city.

The most frequent response to the question overall was a call from participants to stop building out and instead, focus on increasing density. Other frequent themes that were mentioned with respect to **Inspiring neighbourhoods** included increasing mixed-use development, locating food and services within communities, creating a more vibrant downtown, and providing more affordable housing across the city, including the downtown area.

The most frequent theme within **A city that moves** were comments about increasing The City’s focus on transit, followed by providing more active modes infrastructure. There were as many comments about focusing on roads as there was around increasing walkability. Comments relating to building more LRT lines was also a popular topic of discussion.



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With respect to building a **Prosperous city**, respondents most often called for diversifying the economy by attracting the technology industry. The next most frequently-mentioned themes were to reduce spending, support and promote small businesses, invest in the core, and promote Calgary as a place to do business in general.

Within a **Healthy and green city**, participants most often indicated The City should address climate change, followed by promoting the use of alternative or renewable energy, providing more off-leash parks and green spaces, and reducing the use of plastics.

To view all the [verbatim input](#), please see pages 22 - 36.

## How the input will be used

The feedback collected through the online survey, in addition to the data collected through the in-person engagement activities, provide The City with important insight and information as to what is most important to our community and industry partners, and how much more progress Calgarians would like made in each area over the next 20 years. This information will help to form recommendations for the update to the MDP and CTP.

The [detailed results of the survey](#) can be found beginning on page 7, and the [verbatim input](#) from the open-ended question starts on page 22.

## Next steps

The report back will be shared with stakeholders and the public in August 2019. Follow-up on next steps will be in September 2019.



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## Detailed Report Back: What We Heard

### Next 20 - Project Overview

The City is reviewing its [Municipal Development Plan \(MDP\)](#) and [Calgary Transportation Plan \(CTP\)](#). The MDP and CTP are The City’s long-range land use and transportation plans that look 60 years into the future, when Calgary’s population is expected to reach over two million people. These plans help shape how the communities where we live, work and play will develop and evolve over time.

In order to support on-going evaluation and refinement of these important plans, a monitoring framework was created to periodically assess areas of successes and areas in need of improvement. This review of the MDP and CTP, being referred to as Next 20 to reflect its focus on medium-term actions (i.e. what needs to happen over the next 20 years), supports the commitment made to intentional implementation and continual improvement.

### Next 20 – Engagement Program Overview

The objective of the overall engagement program designed to support the Next 20 project is to provide multiple opportunities for a diverse cross-section of stakeholders to share their input and ideas. By collecting and considering these perspectives and opinions, the project team can better understand the values, interests, expectations and priorities of those that the plans are designed to serve. The following diagram lays out the engagement program for the project.

Engagement timeline





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## Stage 2 Online Survey – Overview

The online engagement in Stage 2 focused on the importance Calgarians place on the qualities identified in Stage 1 and the degree of progress they would like to see The City make in those areas. The online survey was available on [calgary.ca/Next20](http://calgary.ca/Next20) from May 9 to July 2, 2019 and a total of 498 submissions were received during that period.

The promotion strategy for the Stage 2 online survey was similar to that of the Stage 1 survey and included print, online and in-person tactics. These included:

Digital and print promotion	In-person promotion
<ul style="list-style-type: none"> <li>• Online banner ads – news and business sites</li> <li>• Community newsletters</li> <li>• City digital displays</li> <li>• Calgary Central Library installation</li> <li>• Calgary Public Library log-in screens</li> <li>• Paid and organic Instagram, Twitter and Facebook posts</li> <li>• Report to Calgarians – CTV, CBC, Omni and Cineplex theatres</li> <li>• Internal avenues for City employees</li> <li>• Calgary.ca</li> </ul>	<p>The project team promoted the survey at the following locations:</p> <ul style="list-style-type: none"> <li>• Hillhurst/Sunnyside Farmers Market</li> <li>• Vivo for Healthier Generations</li> <li>• Robert Thirsk High School</li> <li>• Dr. E.P. Scarlett High School</li> <li>• Lord Beaverbrook High School</li> <li>• Nelson Mandela High School</li> </ul>

## What we asked

Participants were provided a survey that asked them to identify how important the ideas – or qualities of a great city - collected through input in Stage 1 are to the future of Calgary, and how much more progress they feel should be made in those areas over the next 20 years. The qualities were organized under four of City Council’s priorities – A city that moves, Healthy and green city, Inspiring neighbourhoods and Prosperous city.

Participants were asked to consider and evaluate each quality as *Not Important*, *Somewhat Important* or *Very Important*. They were then asked whether they would like to see *moderate* or *significant* progress in that same area. As the qualities were identified by participants in Stage 1 as something they wanted the City to make more progress on in the next 20 years, “no progress” was not presented as an option.



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Council priorities	Qualities we heard were important for a great city
A city that moves	<ul style="list-style-type: none"> <li>• Be more walkable</li> <li>• Provide more efficient and frequent Transit service</li> <li>• Provide more bicycle infrastructure</li> <li>• Reduce traffic congestion</li> </ul>
Healthy and green city	<ul style="list-style-type: none"> <li>• Provide easy access to healthy food options</li> <li>• Increase the number of parks and green space in a community</li> <li>• Protect air and water quality as well as water supply and the natural environment</li> </ul>
Inspiring neighbourhoods	<ul style="list-style-type: none"> <li>• Encourage a vibrant and lively food, cultural, music and art scene</li> <li>• Provide a mix of housing that better accommodates aging-in-place and multi-generational families</li> <li>• Provide more affordable and accessible housing for all needs and budgets</li> </ul>
Properous city	<ul style="list-style-type: none"> <li>• Support businesses and promote the core</li> <li>• Promote other industries such as technology and agriculture</li> </ul>

As the above qualities were identified by participants in Stage 1 as something they wanted the City to make more progress on in the next 20 years, “no progress” was not presented as an option.

The survey also provided respondents with the opportunity to share more input through an open-ended question “Do you have any comments you would like to share regarding how The City should make progress over the next 20 years?”

## What we heard

For all 12 qualities listed, *very important* was selected most often. The quality of **Protect air and water quality as well as water supply and the natural environment** was rated as *very important* most often and **Provide more efficient and frequent Transit service** is where most respondents wanted to see significant progress made over the next 20 years.

Other qualities that received the next highest number of *very important* ratings included **Be more walkable** and **Provide more efficient and frequent Transit service**, in that order. **Protect air and water quality as well as water supply and the natural environment** and **Promote other industries such as technology and agriculture** were the next two highest-rated areas where respondents wanted to see significant progress made.



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Overall, the same four qualities topped the list for being both *very important* and the desire to make *significant progress* – **Protect air and water quality as well as water supply and the natural environment**, **Provide more efficient and frequent Transit service**, **Be more walkable** and **Promote other industries such as technology and agriculture**.

While the majority of respondents selected *very important* for the qualities of **Support businesses and promote the core**, **Encourage a vibrant and lively food, cultural, music and art scene** and **Provide a mix of housing that better accommodates aging-in-place and multi-generational families**, they were selected as *very important* least often. **Provide more bicycle infrastructure** and **Reduce traffic congestion** were selected as *not important* most often.

Detailed results for each of the qualities are provided on the following pages.





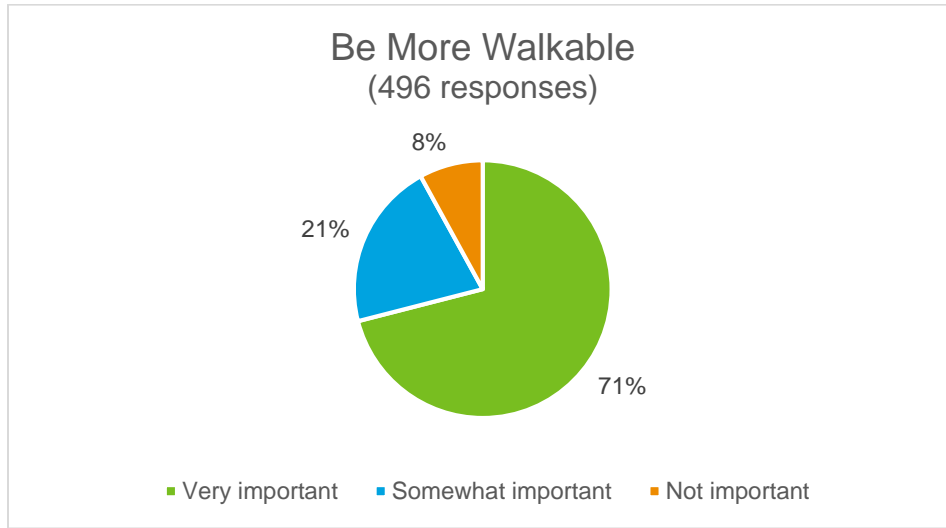
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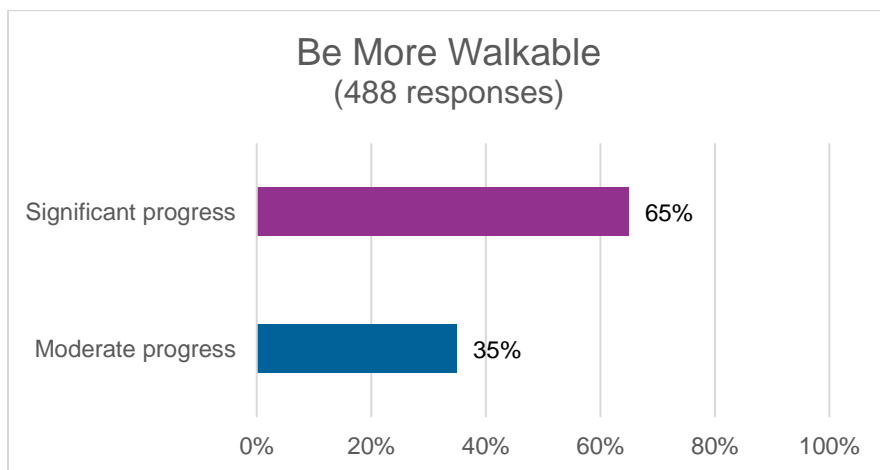
## Council Priority: A City that moves

Quality we heard was important for a great city in Stage 1: **Be more walkable**

Question: How important is **Be more walkable** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





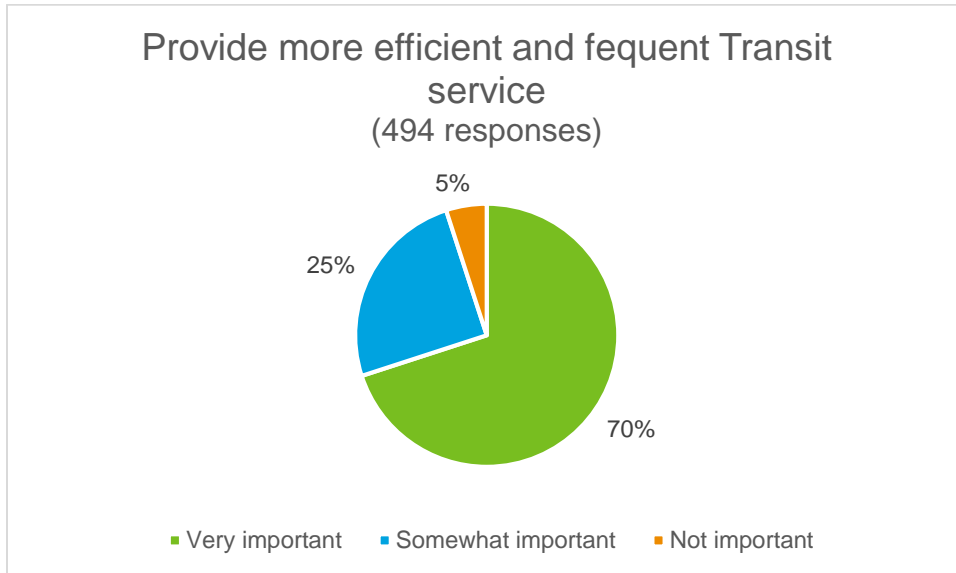
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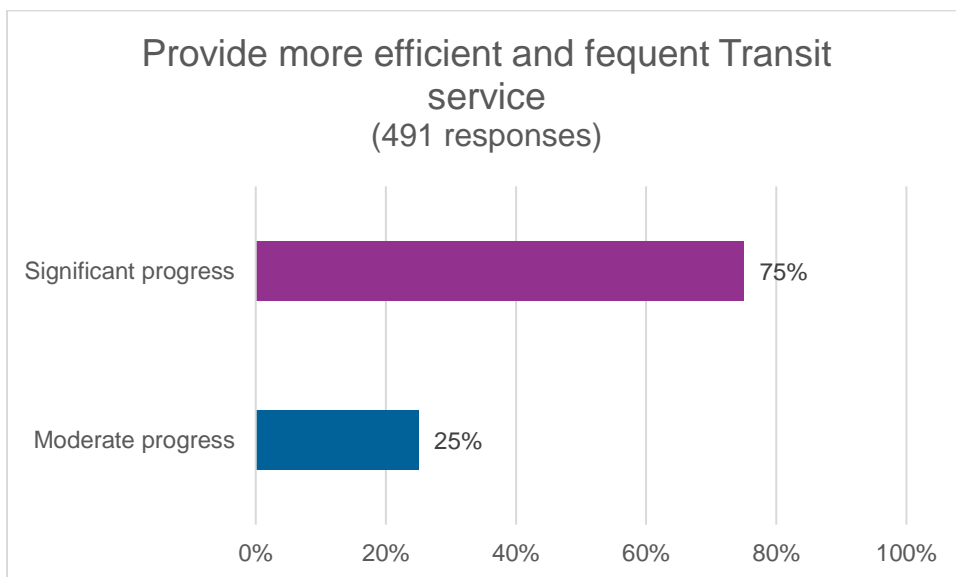
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Quality we heard was important for a great city in Stage 1: **Provide more efficient and frequent Transit service**

Question: How important is **Provide more efficient and frequent Transit service** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





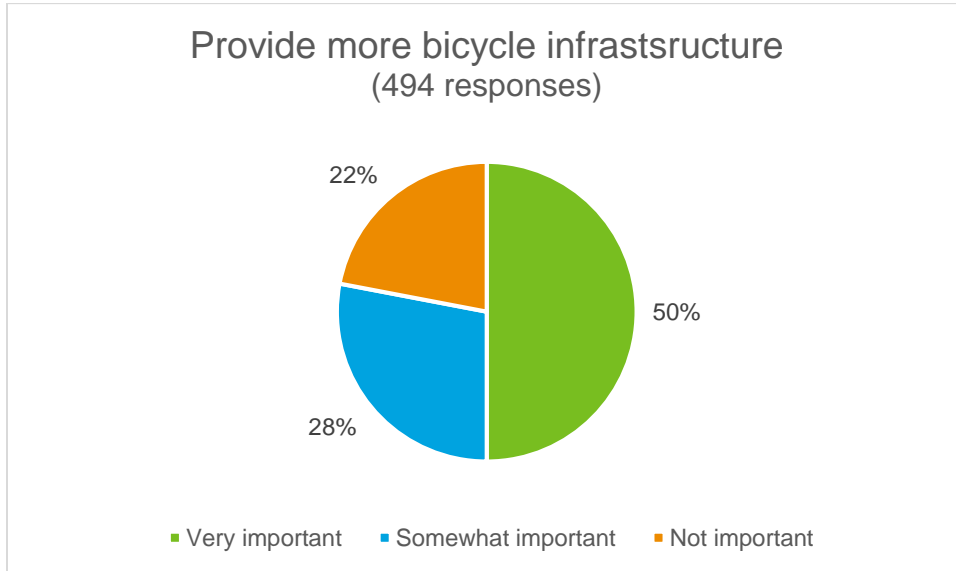
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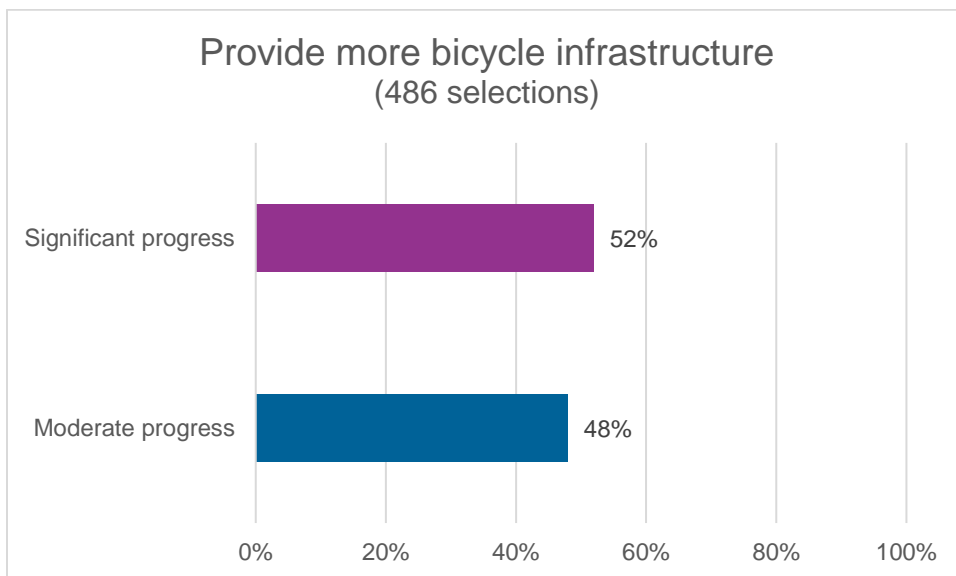
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Quality we heard was important for a great city in Stage 1: **Provide more bicycle infrastructure**

Question: How important is **Provide more bicycle infrastructure** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





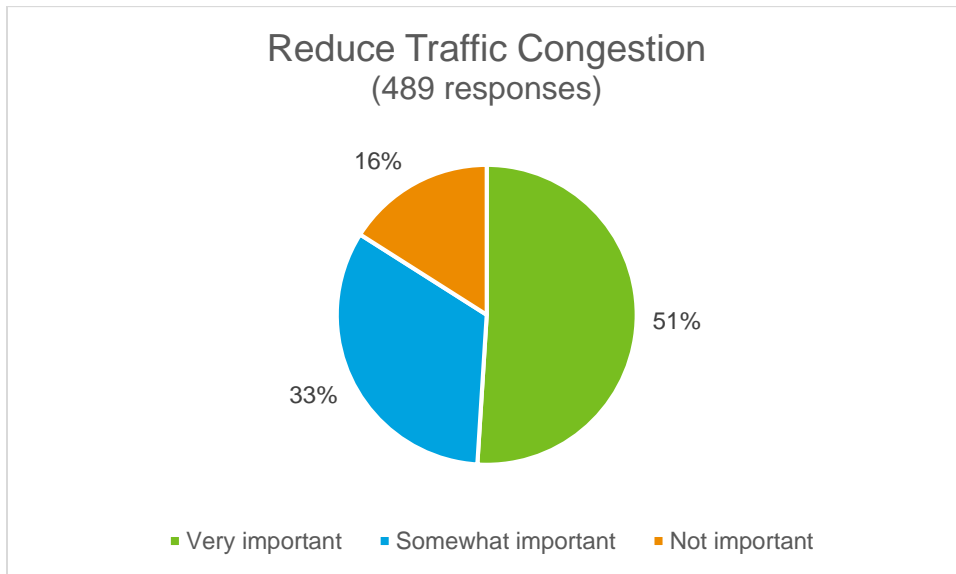
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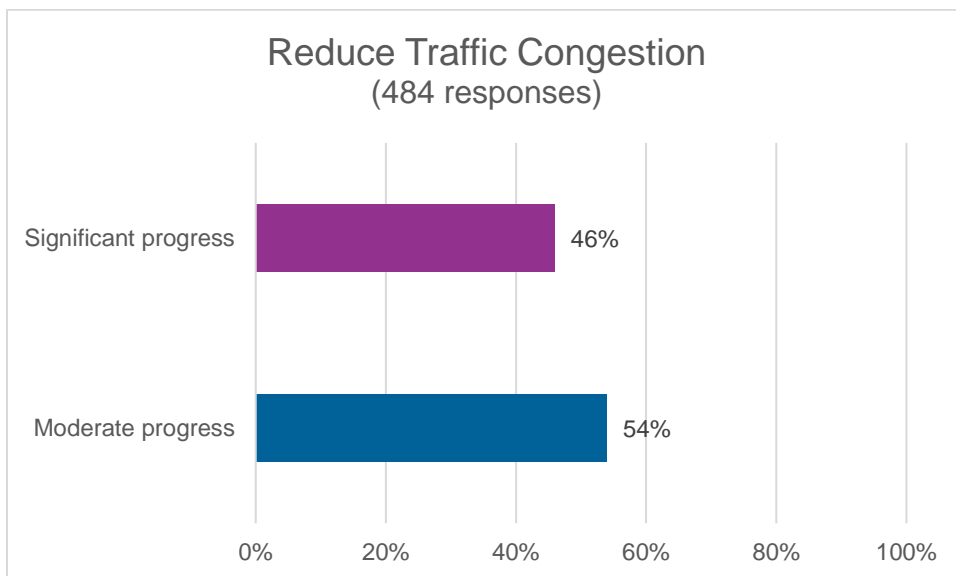
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Quality we heard was important for a great city in Stage 1: **Reduce traffic congestion**

Question: How important is **Reduce traffic congestion** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





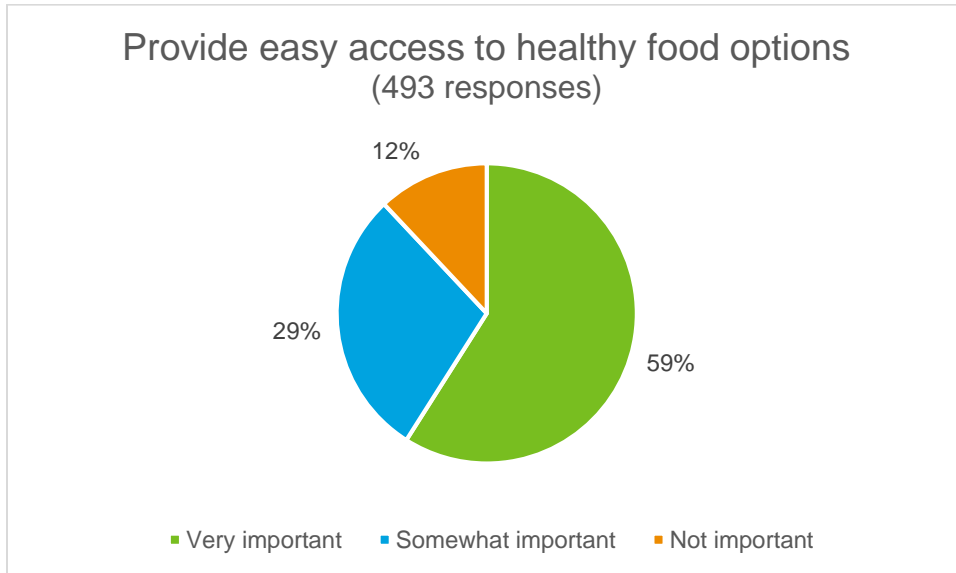
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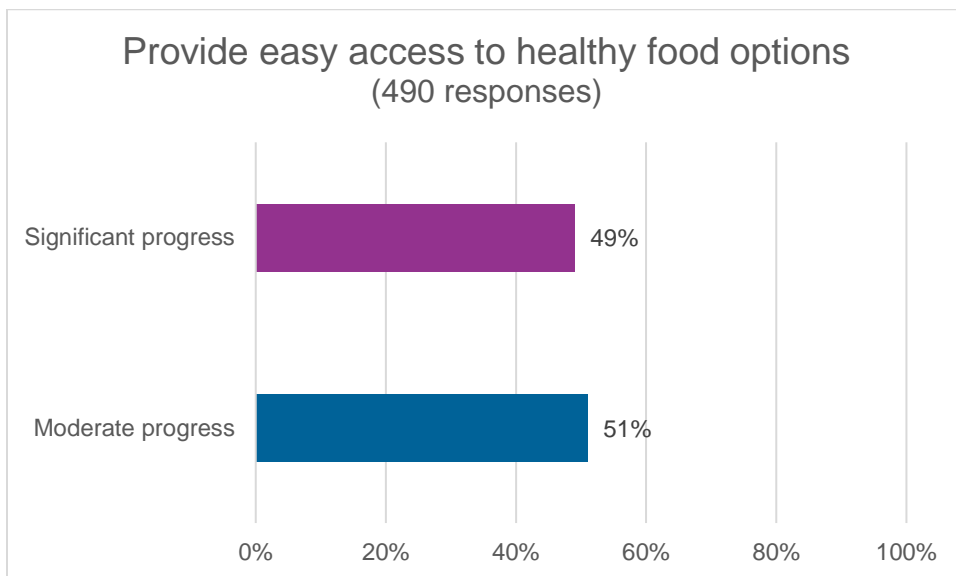
## Council Priority: Healthy and green city

Quality we heard was important for a great city in Stage 1: **Provide easy access to healthy food options**

Question: How important is **Provide easy access to healthy food options** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





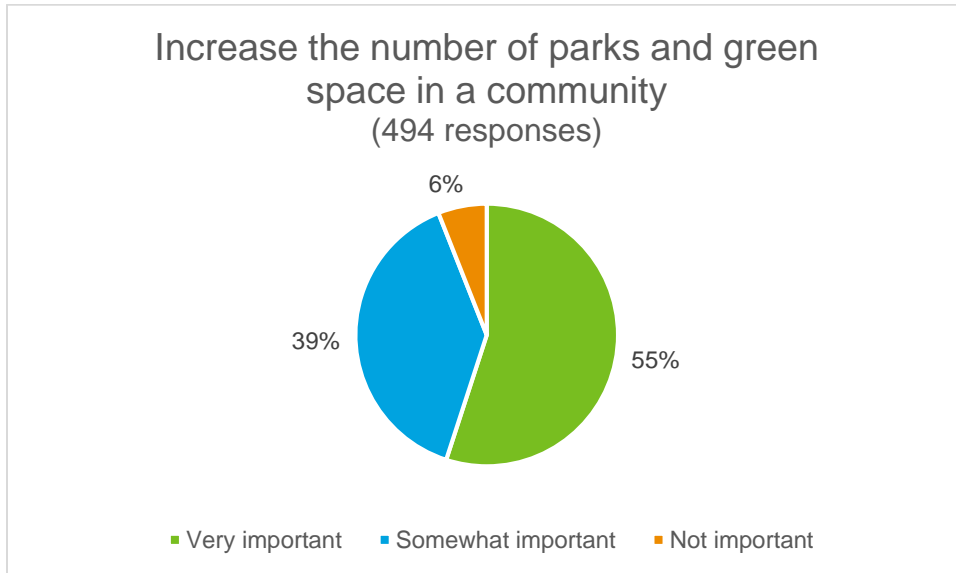
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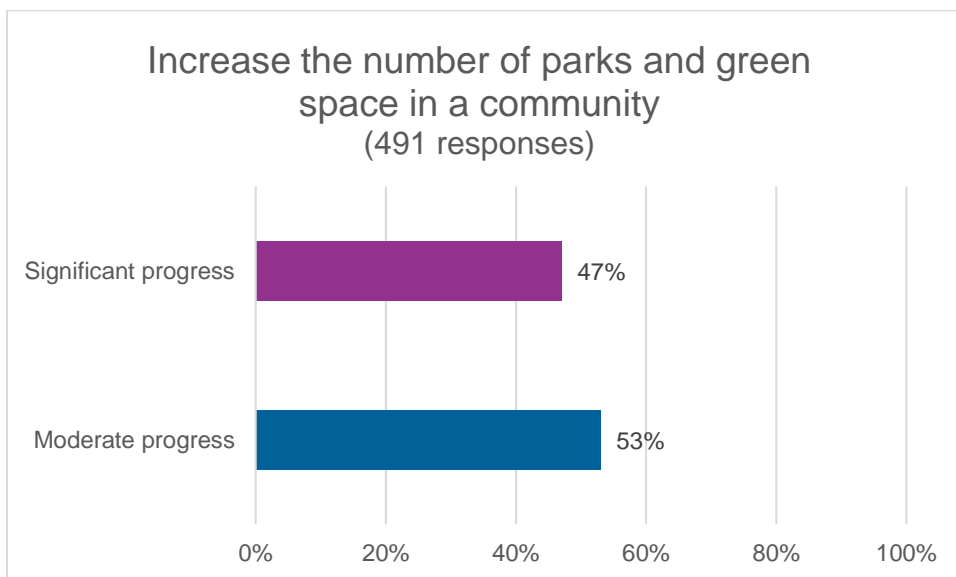
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Quality we heard was important for a great city in Stage 1: **Increase the number of parks and green space in a community**

Question: How important is **Increase the number of parks and green space in a community** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





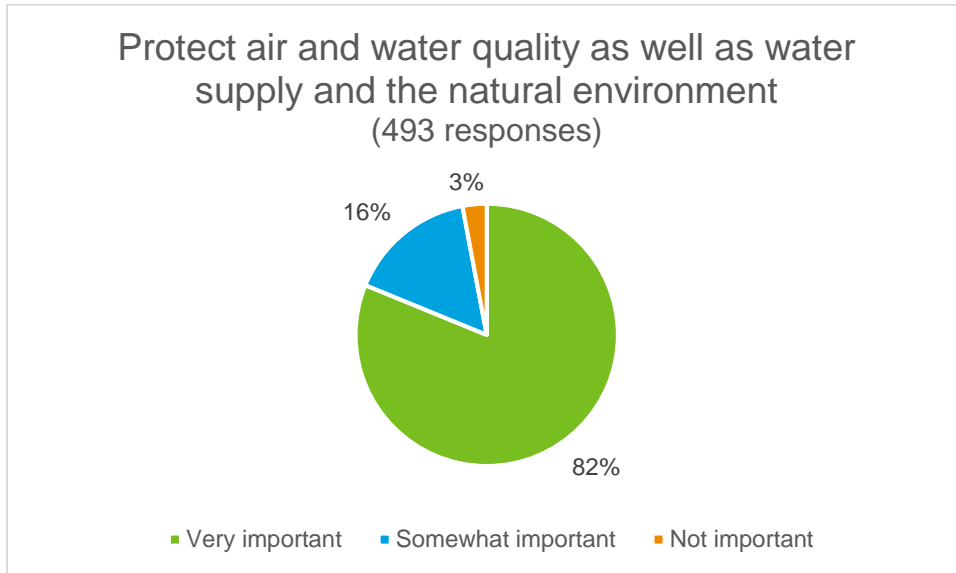
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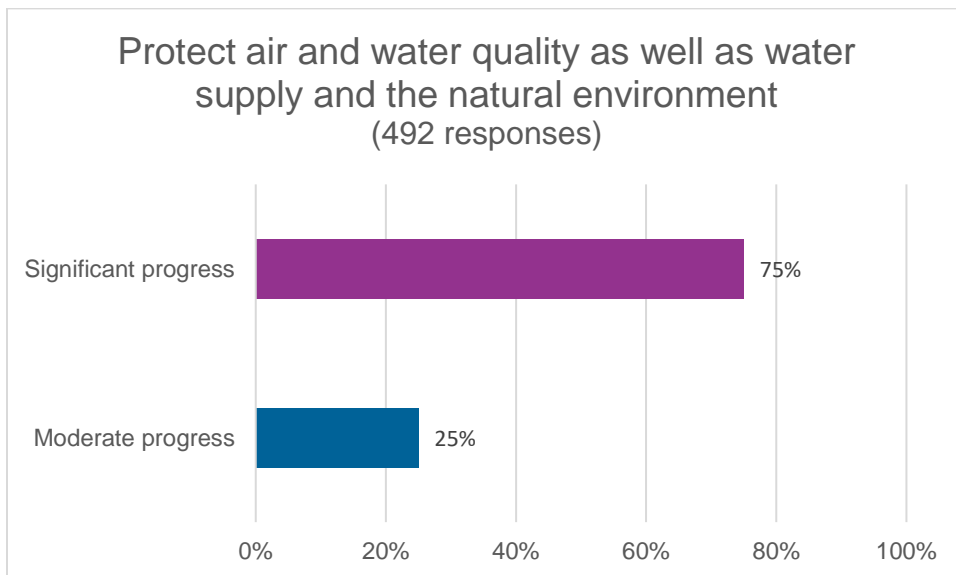
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Quality we heard was important for a great city in Stage 1: **Protect air and water quality as well as water supply and the natural environment**

Question: How important is **Protect air and water quality as well as water supply and the natural environment** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





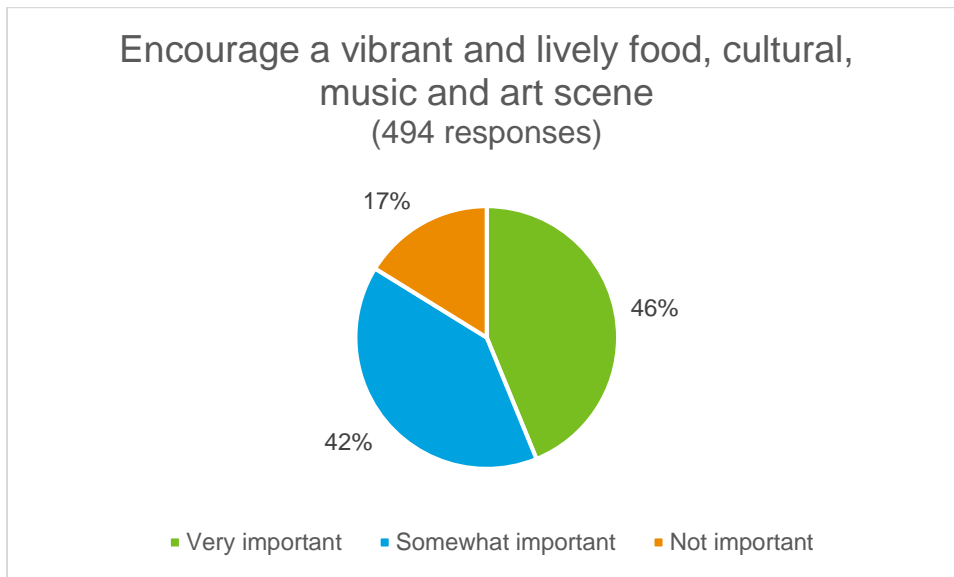
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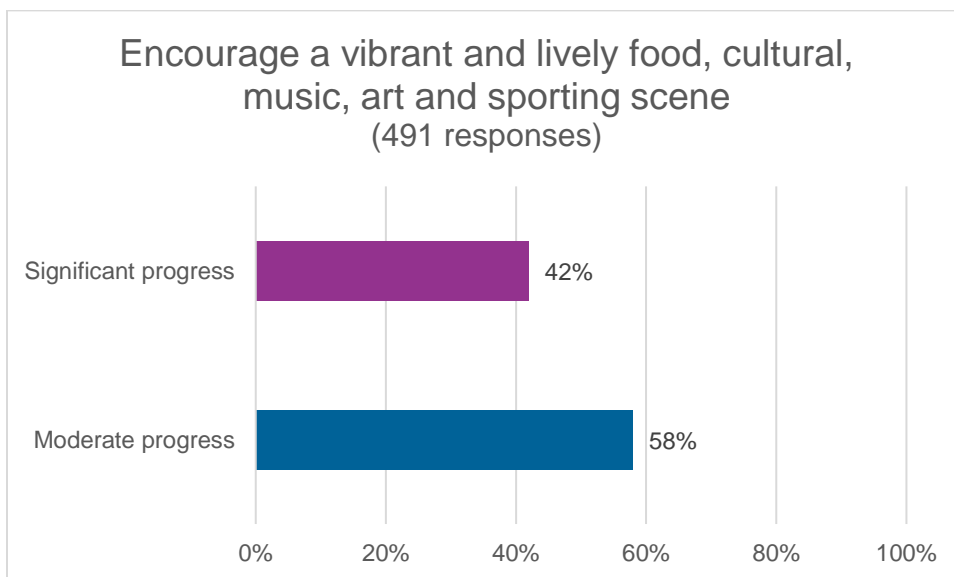
## Council Priority: Inspiring Neighbourhoods

Quality we heard was important for a great city in Stage 1: **Encourage a vibrant city, with a lively food, cultural, music and art scene**

Question: How important is **Encourage a vibrant city, with a lively food, cultural, music and art scene** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?







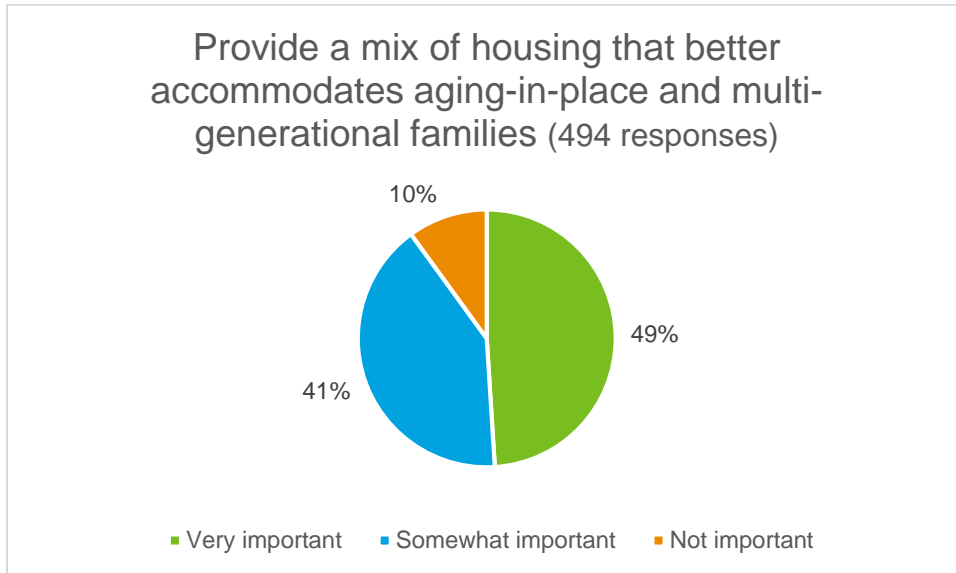
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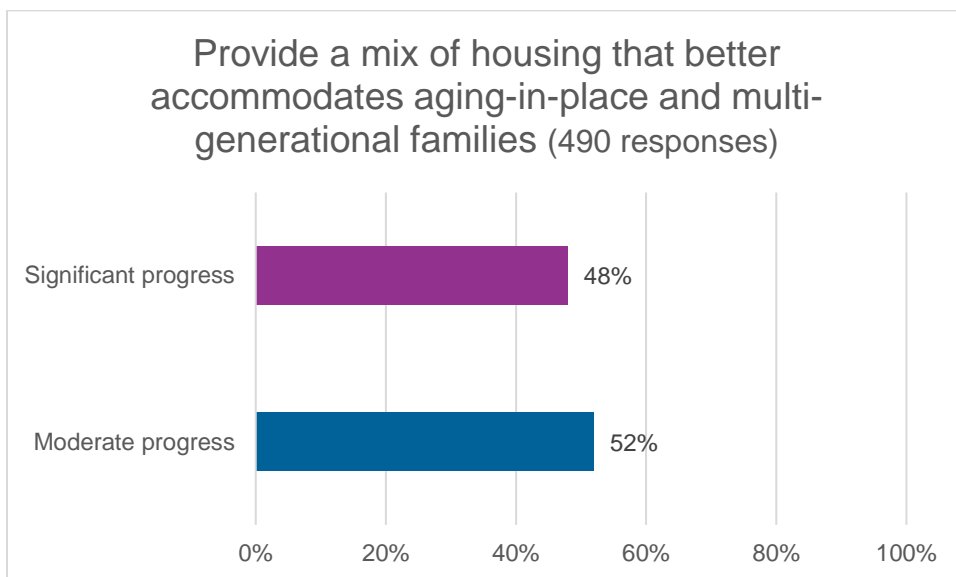
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Quality we heard was important for a great city in Stage 1: **Provide a mix of housing that better accommodates for aging-in-place and multi-generational families**

Question: How important is **Provide a mix of housing that better accommodates for aging-in-place and multi-generational families** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





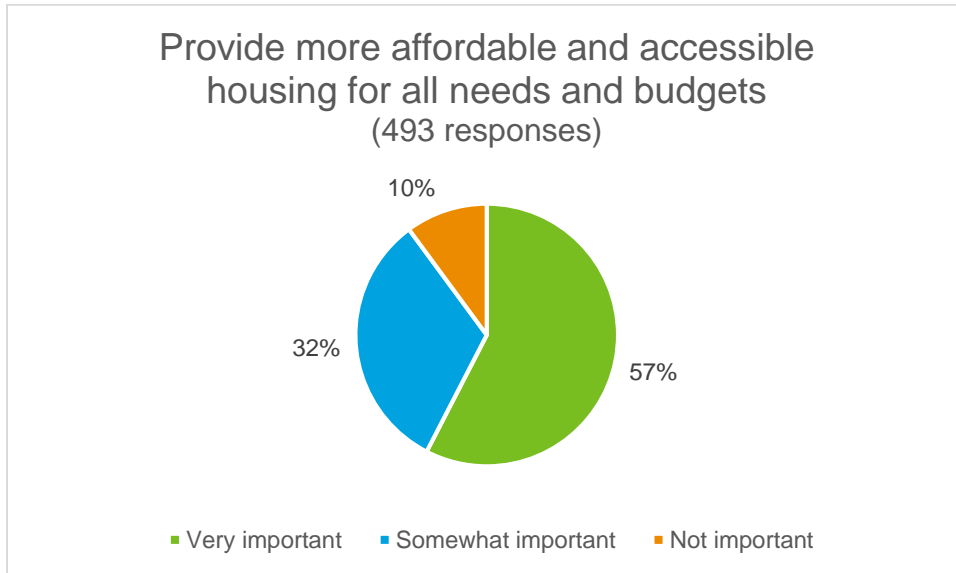
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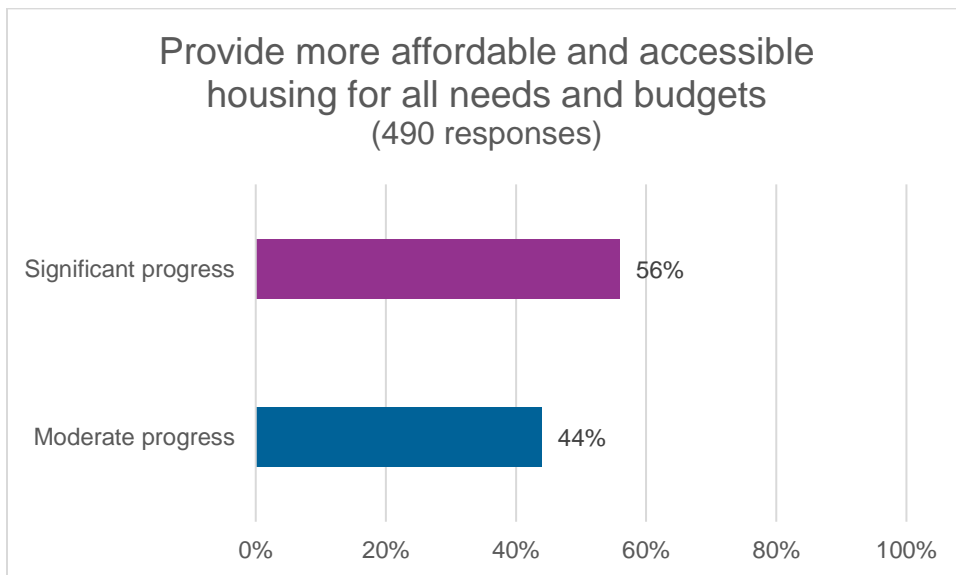
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Quality we heard was important for a great city in Stage 1: **Provide more affordable and accessible housing for all needs and budgets**

Question: How important is **Provide more affordable and accessible housing for all needs and budgets** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





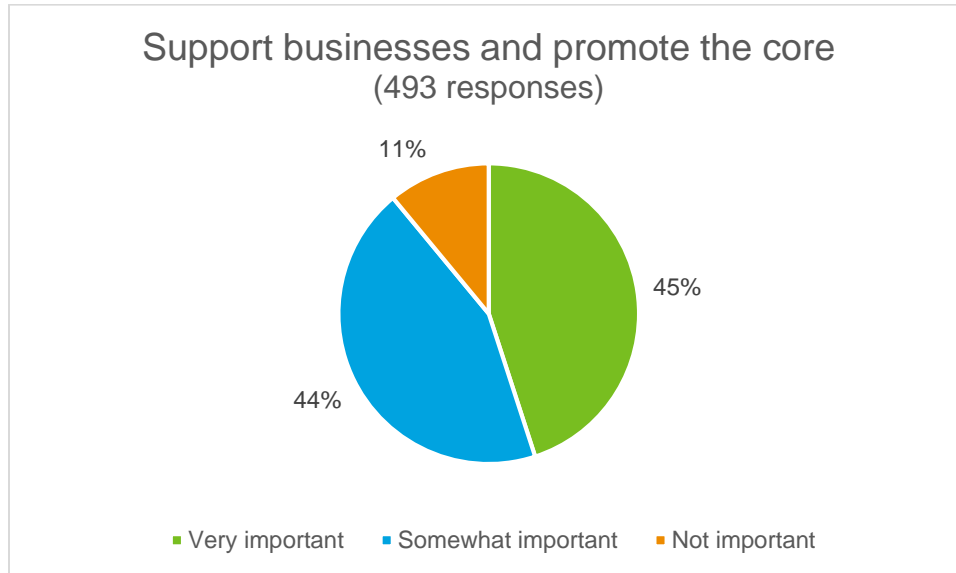
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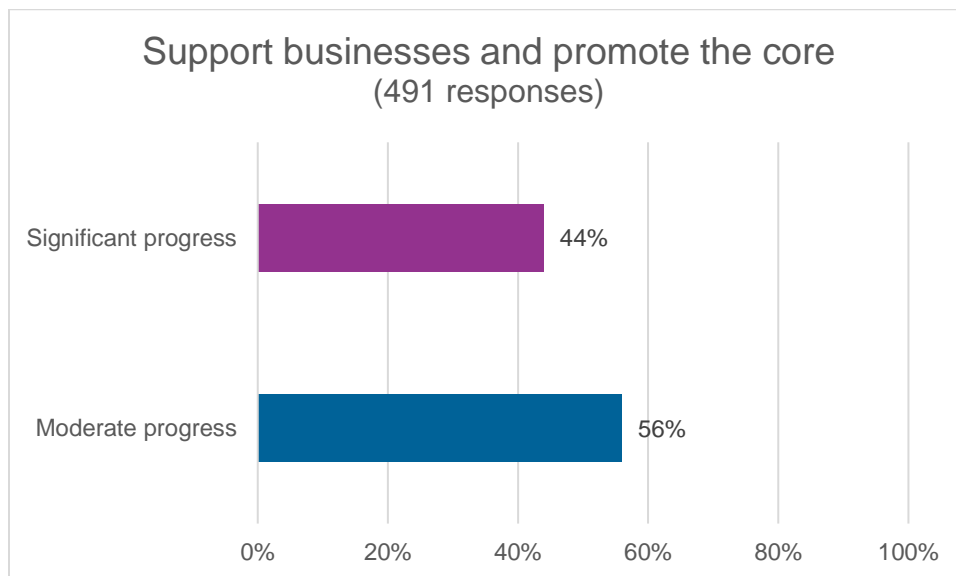
## Council Priority: Prosperous city

Quality we heard was important for a great city in Stage 1: **Support businesses and promote the core**

Question: How important is **Support businesses and promote the core** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





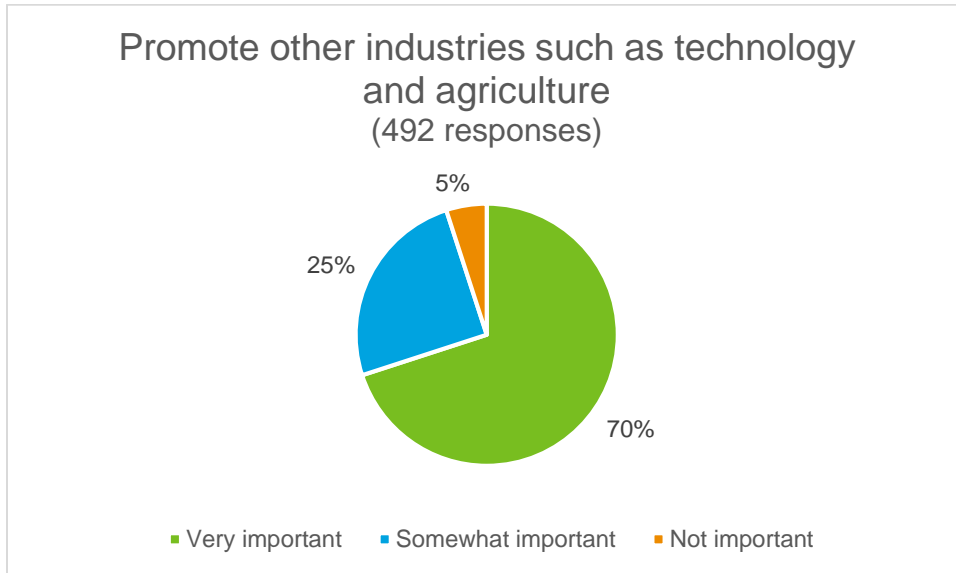
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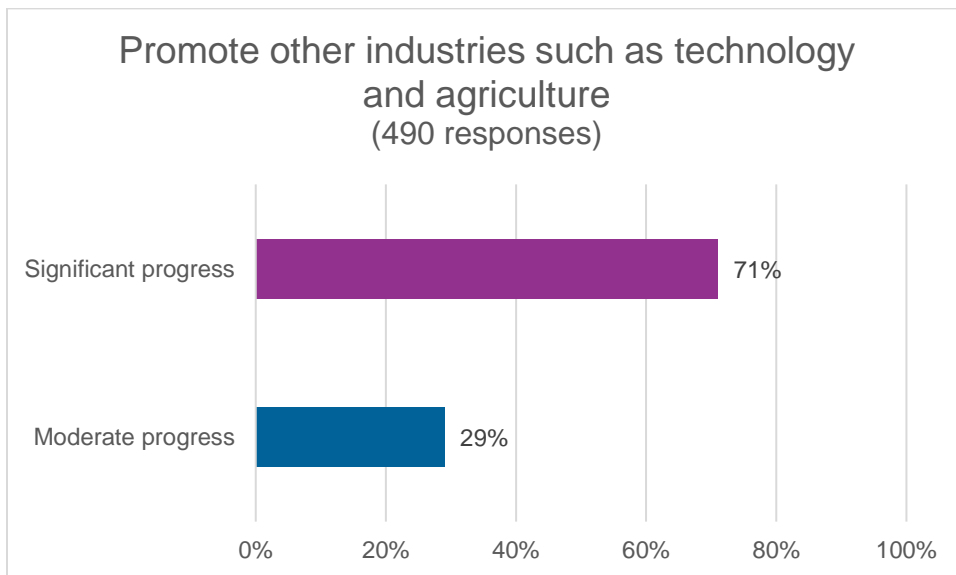
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Quality we heard was important for a great city in Stage 1: **Promote other industries such as technology and agriculture**

Question: How important is **Promote other industries such as technology and agriculture** to the future of Calgary?



Question: How much more progress should we make on this quality over the next 20 years?





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In response to the open-ended question “Do you have any comments you would like to share regarding how The City should make progress over the next 20 years?”, most responses fell within the four categories of A city that moves, Healthy and green city, Inspiring neighbourhoods, and Prosperous city.

The highest number of responses fell under the Inspiring neighbourhoods category, with many comments saying “stop the sprawl” and noting The City should increase residential density. Comments relating to diversifying the economy and a focus on transit were the next most popular themes, followed by addressing global warming/climate change.

Themes or comments that were mentioned more than once, are listed below.


Council Priority (Category)	Most popular themes/topics mentioned
 Inspiring neighbourhoods	<ul style="list-style-type: none"> <li>• Stop the sprawl</li> <li>• Increase residential density</li> <li>• Locate food and services in neighbourhoods</li> <li>• More mixed-use development</li> <li>• Create a more vibrant downtown</li> <li>• Developers should be responsible for the cost of infrastructure</li> <li>• Focus on development in established areas</li> <li>• More affordable housing</li> <li>• More art/culture</li> <li>• More housing options</li> </ul>
 A city that moves	<ul style="list-style-type: none"> <li>• Focus on transit</li> <li>• Provide more active modes infrastructure</li> <li>• Focus on roads</li> <li>• Increase walkability</li> <li>• Provide more LRT lines</li> <li>• Provide more reliable Transit</li> <li>• Make Transit more affordable</li> <li>• Make Transit safer</li> <li>• More enforcement of cyclists’ behaviour</li> <li>• Reduce reliance on cars</li> </ul>
 Prosperous city	<ul style="list-style-type: none"> <li>• Diversify the economy</li> <li>• Less public spending/cut spending at City Hall</li> <li>• Encourage and promote small business</li> <li>• Invest in the core</li> <li>• Spend money more wisely</li> <li>• Attract the technology industry</li> <li>• Less public spending on art/aesthetics</li> <li>• Lower taxes</li> <li>• Promote Calgary to industries</li> </ul>



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Council Priority (Category)	Most popular themes/topics mentioned
 Healthy and green city	<ul style="list-style-type: none"> <li>• Address global warming/climate change</li> <li>• Promote alternative/renewable energy</li> <li>• More off-leash dog parks</li> <li>• More urban greenery</li> <li>• Reduce use of plastics</li> </ul>

## Verbatim Responses

The following pages contain the verbatim responses provided for “Do you have any comments you would like to share regarding how The City should make progress over the next 20 years?”.

The responses are provided without any edits to spelling, grammar or punctuation. If an inappropriate word was provided; the following is used to indicate that it was removed: [inappropriate word removed]. If personal information was submitted, the following is used where that information was removed: [personally identifying information removed].

Embrace zero parking requirements for developments. Implement maximum parking for development. Realize a future wheand more aging in place seniors developmentsre parking does not dictate development outcomes. More walkable destinations, more transit accessibility, more mixed use neighbourhoods!

The need for cycling infrastructure is over hyped. Focus should be on reducing traffic congestion. This helps transit as well as cars. Cars (incl. electric, autonomous) will be around for a long time yet. Sidewalks do not have to be that wide. They just have to exist. That's all pedestrians require.

Look at strategies to limit sprawl and it's associated costs. Ensure natural areas balance environmental protection & outdoor recreation

opportunities. Provide a transportation framework that gives all Calgarians mobility independence.

Encourage human scale architecture throughout the city and invest in connectivity between inner city communities via street car, bike lanes, wider sidewalks. Promote local food and new industries.

Increase transit, subway from East village to Mardaloop/Mount royal university. Direct line from the core or even the zoo C-train station to the airport. Transit options are pathetic in Calgary. I've lived in 11 different metropolitan cities and Calgary is by far the worst for public transit.

Stop attempting all construction projects at one time! We have managed to block every road, turn and area that you can. Instead of doing them all at the same time, why don't you finish a project for once and not have it take the whole spring,



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summer, and fall? Have the workers focus on one project.

Hello. I go to crescent Heights. A lot of is students that live in the north have an issue with the public transit. There's needs to be a stop by crescent Heights because it is too far of a walk from the two stops it is between. Especially when it comes to winter months. Please think about it

Smooth flowing traffic on major arteries needs to be a priority. Support small business. Keep taxes lower to support both residents and businesses.

Have funding allocated to each community association. Revise the bylaws, cover beekeeping. Invest in roadwork, too many potholes. I don't mind paying higher taxes if I receive better city services.

Stop high density development. Crowding people into small spaces is a recipe for rage, not quality of life. Vehicle transportation is the most time effective -- improve vehicle transportation efficiency. Although nice idea, transit is too unpredictable and unreliable.

The city should focus on the reality of being a city in canada...walkability and cycling a nice ideas but dont' work well when you live 20km from where you work in the middle of a -30 winter. Transit and individual vehicles are the norm and are not likely to change. Improve parking and roads.

Fix the disfunctional Macleod Trail / 25th Avenue S intersection. You've been promising to do so since 1983 and have done nothing.

As THE defining issue, climate change mitigation + adaptation should be the prime imperative. This implies curbing urban sprawl: end greenfield & prioritize brownfield development,

comprehensively fund Mainstreets, build out a city-wide active transport network, prioritize TOD, enhance transit etc.

I feel like with better transit, more people will not have to drive cars too much, and more people will go out. Everyone should be educated and encouraged on how to not negatively impact the environment.

Reduce urban sprawl, increase public transit, encourage alternative energy & reduce carbon emissions

Manage the City's budget - no more property tax increases. Support people living in their communities! Live, Work, Play....better public transportation for all - universal design

Investing in accessible transportation and affordable housing is very important. Calgary Transit Access is very underfunded. Waitlists for subsidized housing are very long. More investment in programs like seniors home maintenance would help to give seniors options to age in place.

More community fitness sports facilities, focus on transit and reduce sprawl.

Tramlines, bus lines that feed to the trains

Improving and expanding the mass public transit system should be one of the top priorities if this City is to focus on reducing its carbon footprint.

Improve transit, which lowers congestion on the roads, which lowers accidents, which means police can spend more resources elsewhere. Transit is the single best way to solve a lot of issues people have with this city.



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Roadway expansion just leads to over spreading which in turn leads to more congestion. Spend that money on getting good transit system going and remember not everyone needs to go to downtown and the downtown track wastes time for those just going to the other side.

Increase density of existing neighbourhoods to make transit and cycling viable options. Discourage car use to/from downtown by introducing congestion surcharges.

Consider tolling major roads, both to reduce property taxes, and hopefully encouraging people to make better commuting decisions (ie. Reduce the number of single occupant vehicles).

We should focus on connectivity and safety for cyclists and pedestrians. As someone who does both, I've lost count of how many times I've been almost run over as a pedestrian in marked intersections. I've also been hit by cars multiple times and I have done everything I can for being visible.

In regards to improving bike usage, the city should focus on making uphill routes outside of the core more attractive. Such an example would be improving bike access on the Centre Street Bridge, which is the lowest grade uphill route from Downtown to North Hill.

"New communities aren't walkable. They're built for the car. Go back to grid system.

More people need to live downtown.

The urban forest needs to be protected, including trees on private property. These trees support wildlife and should not be so easy for developers to cut down."

These questions are ULTRA vague. We need to start with basics. Like sidewalks. Why are there so FEW sidewalks in this city??? Its so pedestrian UNFRIENDLY. It angers me to see mobility challenged ppl struggle to find a crosswalk, or a sidewalk rather than a dirt path to get to a shopping center.

Mostly I walk to work, to the gym, to the store etc. Calgary is not a good place to walk, especially downtown. The streets have little greenery, buildings are too tall and in winter sidewalks remain icy (as well as not being cleared!) plus many motorists ignore pedestrian right of way.

Make sidewalks and crosswalks mandatory and high quality everywhere.

Revisit the redevelopment/development formula and award contracts who spend time creating walkable communities with existing infrastructure

Not sure what you mean by ""other industries"" does that mean other than oil and gas? Significant progress should be made towards creating a more walkable, bikeable, transit-oriented city. Roads investments and reducing traffic congestion should be low priority.

Waiting impatiently for the arrival of autonomous vehicles so I can get rid of my private vehicles.

I would like to see someone focus on transit security at the Westbrook LRT station. This station is a crime hub. No visible security. The city wants people to take the train but Westbrook station is unusable by anyone who doesn't want to be robbed.

REDUCE SPENDING for Art, Bike lanes, subsidized transit for people under the age of 65, tax relief for select groups ie the Legion in West





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Hillhurst. Stop building 40M bridges that clutter our rivers.

Important to have more efficient and improved transit service, having that service also be affordable is important. This must include a partnership with the province as this also benefits that level of government -social connections, access to services and employment which leads to better health.

"Make Transit free to students, and in off hours to increase future ridership. Make Transit obviously the most affordable option. Right now a family of 4 pays \$20 to and from. It feels cheaper to drive.

Also cargo bike share would be beneficial to Calgary."

Improvements to safety on transit (specifically LRT) and safety improvements in downtown. Better patrolling in neighborhoods in the SW and crime reduction. I haven't felt safe for years.

I believe the city should promote businesses from different industries, promote a healthy lifestyle by making it more walkable and bicycle-friendly, which in turn will help with reducing traffic. Encourage cultural scene and create a visually pleasing city, which will help with Tourism.

By 2020, Calgary's total greenhouse gas emissions start to decline. By 2030, Calgary has achieved The City of Calgary's 2050 goal for reducing greenhouse gas emissions. By 2030, the transportation modal split for personal use is 50% cars & trucks and 50% for walking, cycling, and transit.

calgary needs to invest in the core, downtown and inner city neighbourhoods. all suburban development should stop and we should be investing in the future. Stop building single family

homes for immigrants and focus the \$\$\$ on improving culture, biking and walking networks and urban green space

Please please please make it easier for people get around their communities by bike or walking. More mixed zoning, bike lanes, benches, etc.

make the city smaller in terms of how to access it, promote things like cycling, walking, transit more and more, reemphasize cars and large trucks. Look out for people and think with your hearts not your wallets! thank you very much!

Better bike infrastructure to increase road safety for everyone would be very nice. Road safety and increasing greener forms of transportation are critical to me.

Density, not just in the inner city but also around outlying transit hubs, is crucial. Having more car-free blocks (e.g., like Stephen Ave., no cars 6 a.m. to 6 p.m.) would be a great step forward.

- Put funding towards playgrounds in new communities and update playgrounds in older communities
- Ban single-use plastics and set an example for the country
- Increase bike paths and parks while connecting the city better
- More parks where families can BBQ in the winter

add a north south bike corridor from mount royal university to the bow river path at crowchild trail

Continue installing bicycle infrastructure in the downtown core. This is key to attracting business downtown.

The bicycle infrastructure can only be supported if and only if education and law enforcement are vigorously applied to cyclists. Cyclists are the



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worst by far compared to pedestrians and drivers in complying with rules and being courteous in using the roads.

Start one project and finish it. The road construction is out of hand and drags on forever. STOP encouraging bikers to drive unsafely, set rules and regulations and enforce them. Prioritize projects using the MOST used / most people effected priority.

The City doesn't seem to recognize that many Calgarians do not get off at 4 o'clock. By the time commuters get to the deep south, the connector buses from CTrain stations out to the communities needs to be more frequent up to at least 6:30 p.m. CTrains are like cattlecars - can't do that anymore!

Use designs that reduce noise and light pollution. Electrify public transit fleet. Train to the airport from downtown. Less urban sprawling in the prairies / increase density. Attract more head offices. Make Macleod more like Crowchild or Glenmore, less/no traffic lights. Clean up contaminated sites

Would love love love to get a C-train transit ring around the city. Its impossible to go from one quadrant to another without having to go down town.

I would like to see the C-train go around the city with the ring road and have all the major lines connect to it. connecting the whole city. also adding a train line to the airport seems very obvious.

C-train, c-train, c-train! More c-train lines, c-train cars and c-train related infrastructure. This should be top priority. Expand all lines and grow the c-

train substantially. A c-train airport station is paramount.

It would be nice that once the ring road is complete if we could install a ctrain circle line along the side. There's room for it and it would be nice to visit neighbouring quadrants without having to go downtown.

Build multiple overpasses within this city where the traffic always bad make it more like the United States Of America

I'm willing to pay more in taxes to make the things happen - I wish I could bike to work but I can't. I'd be fine if lanes were removed from MacLeod to make bike lines - I think we need radical solutions for the future of our city.

Yes. Every cross walk should me marked with white lines as only some are now.

The city needs to seriously evaluate the value of a dollar spent on road repairs vs. investment in traffic mitigation. Transit is one of the worst I've seen anywhere in the world. We should pay by length of trip - choose to live in the burbs? Pay for the infrastructure your home requires.

Free the inner city from the suburbs. It's a different place and needs different standards (e.g. wider/higher quality sidewalks everywhere, better and more consistent pedestrian crossings). Stop promoting cars visiting the inner city over the people that live there everyday.

The burbs shouldn't be allowed to drive in. Must use transit or bike. Park at Stoney. That's the line.

I believe the city should work to install bike lanes on sidewalks rather than on the shoulders of roads. This increases the safety of both the rider, and drivers.



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Rebate people who do not drive per day

If the City really focuses on improving public transit - making it easy, accessible, and convenient - and improving walkability, this will help to reduce the current 'car-centric' culture in the city and should help to reduce traffic congestion.

The most important thing is to decrease the dependence on individual cars. If people don't have to drive everywhere they go, everything else will fall into place

I think if you want to inspire people to use transit it needs to be far more reliable and affordable the system you think you have working so well is very very broken

we need to make the transit better for the citizens who use this type of transportation. everyday and the times more reliable

More consistent bus routes would be the best thing for the city transit

more public transit esp winter. Time interval of bus, trains should be shorter. during winter some buses are late, no customer service to ask. you don't even know if bus is coming or just late. more public servant to ask info during c-trains interruptions. more shuttle bus. fare should be affordable

Alleviate traffic and parking instead of continue to make it more restrictive, there is not enough people in this city for the core to be this congested, adding one-ways and a multitude of lights and stop signs everywhere only makes drivers more frustrated and pedestrians less safe because of it.

remove the livable street team, they are so useless and do not understand that calgary has harsh winter for the cycle track wasteland. we are 6 times bigger than Vancouver and have lots of hills.... calgary is not supposed to be walkable. there is not much to see close by.

"Stop wasting money on bike lanes. To save a few hundred thousand dollars you remove the 5th ave lane reversal that was used by 450 vehicles/hour.

You spend millions on snow clearing for bike lanes that get 450 bikes /day? Yet you have absolutely no snow clearing for sidewalks in the winter. Idiotic."

City goal should be carbon neutral for all city services, infrastructure and industry. More c-trains, less roads.

stop building ring roads, more lanes, interchanges. Build bike infrastructure, better transit, more accessible transit. Stop approving new suburbs - make developers and residents pay the actual cost of living there! Stop spending the inner cities money on suburban improvements.

Decrease focus on the automobile.

i'd like to be able to walk/bike and not have to own a vehicle, and not to be fearful for job security

To become more green we must encourage the use of public transit and walking options.

Recognize that large roads/widening projects do not help reduce traffic. Continue to diversify the transportation options so that Calgarians don't need to drive. Make these options accessible/inclusive for people of abilities, backgrounds, economic status etc.



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I think projects like expanding Deerfoot Trail move the city backwards. Money should be focused on transit and bike/walk options rather than making it easier to maintain a car-centric society. Travel by car should be less convenient than transit, which is true in cities like Vancouver.

When infrastructure projects are undertaken, try not to tear up every road in one area at the same time. This makes getting around very frustrating. Continue to improve Transit and make communities more walkable so there is less need for people to drive.

I'd like to see the City save money by reducing spending on motor vehicle infrastructure. This is an area where a reduction in cost can really make a difference to the City's finances. A second benefit to that is that it could influence people to make more active transportation choices.

With the seemingly inevitable arrival of AVs and therefore decreased personal vehicle ownership rates, why are we building big wide roads at all?

Stop making the core and cars most important priorities. Calgary will never be a world class city with these old fashioned idea.

Synchronize the traffic lights. Red lights at almost every intersection, many times no cross traffic. That will save the cost of ownership and cut the pollution. Technology is there but the council always prefers to spend money on things we don't need or are not important like hockeyarena, arts etc

Effective mitigation and adaption to the climate change emergency must be factored into all city plans.

We need to make a significant difference in our Green house gas emissions, and our ecological

footprint. We need to start taking better care of the environment by creating and protecting natural areas within the city, while also finding ways to reduce the amount of waste we produce

The city must take the challenges of climate change and decarbonization seriously. The world will look very different in 20 years and I don't want to see my city get left behind.

Please use a Climate Resilience and Well-Being lens to make progress in Calgary, for all citizens (income, demographic, user groups etc.)

advance the implementation of renewables

It is time for Calgary to take a huge step forward in terms of air quality and ban backyard fire pits. In residential areas where houses are so close together it is not only a fire danger, but one person having a fire means that numerous homes are affected in terms of indoor air quality.

Become a leader and a role model in sustainable living in the world.

The following should be mandatory for any new building, commercial or residential. Solar power, wind power (if applicable) grey water capture and reuse, geothermal heating (if applicable), fully integrated recycling and composting infrastructure. Green roofs for industrial buildings. Thank you!!!

Encapsulate CP tracks that divide the city and create a state of the art greenway instead.

Parks/green spaces: more natural places/native vegetation not turf grass. Stop urban sprawl. Local food will be increasingly important in the fight against climate change. Encourage home owners to grow ie-victory gardens, promote local



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ag. & use public land for food. Stop using pest/herbicides.

Every project, initiative, policy etc should be created through the lens of environmental impact FIRST. I'm looking for sustainability above all.

Increase and improve recycling opportunity and have a very efficient waste management systems.

More greenspaces. If you're going to allow ugly fourplexes in some of Calgary's most beautiful neighbourhoods, consider offsetting this by buying vacant lots and converting them to greenspaces.

More off leash dog parks scattered throughout the neighborhoods, which are walkable distance so as to reduce the need for driving to take your dog for a walk.

Invest heavily in green energy and make efforts to bring carbon emissions down to zero

I believe that have a more green and accessible city will benefit us greatly. To newcomer or current citizens. The more option they have the better life citizens will have.

More environment friendly incentives (i.e. rebates for people taking transit, driving electric/hybrid vehicles, installing solar panels). Need significant changes in terms of promoting industry diversity. Our unwillingness to expand beyond oil and gas why we lost our position as energy leaders.

More Renewable energy options for residents, and more local fruits and vegetables. It's time calgary starts closing carbon loops. Being more sustainable with how we get our energy and food. These topics will be just as important as tackling our transportation pollution.

I would like to see Calgary live up to it's "be the energy" name and truly invest and show itself to be a leader in our other areas of natural resources: solar and wind power. We need to move swiftly to act on climate change, and this is an opportunity for Calgary to be apart of that positive chnage

Renewable energy projects should be placed throughout the City, including high visibility demonstration installations, such as wind power generators on Nose Hill and solar panels on City Hall.

reduce plastic waste production!!!!

The basics are missing Calgary needs a minimum soil depth under turf grass. Set a residential water use target per person, Financial literacy programs. The laws and your rights, Measure progress toward imagine Calgary it is still a great document and targets

I think increasing the use of solar power in Calgary is very important in the next 20 years.

Development in obtaining and retaining Technology workforce and business where Calgary is their home base.

It would be great if city could sponsor University teams and Researchers, so new tech can spur sustainable growth within Calgary

Ensure a good balance between environmental, social and economic well-being and diversify with innovation in mind and be open to new ideas. Do not compromise on any of the TBL components, especially a healthy environment, which is intricately linked to a healthy social and economic fabric.

Let us become the hub of the first space fleets.



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I have lived & travelled to multiple cities. The city needs to focus on building the convention centre & hockey arena. Conventions attract people. The future is also in hosting e-games competitions, etc. Look at the events that Edmonton is now hosting. Thank you.

what about cutting spending at city hall? that's the most important.

This city is dying because petroleum is a limited resource. You need to cut spending at City Hall because the recession is only going to get worse if you don't find an alternative fuel source or alternative industry to replace the petroleum industry. Cut spending now!

Progress should be focused on diversifying Calgary's economy; to not HAVE to rely on large energy companies' headquarters alone, but instead to draw in other diversive companies as well. Also, look to companies to pay for funding projects, not simply relying on continual property tax hikes.

To grow Calgary needs to support efforts to diversify our economy and to make it a livable city to attract and retain people in new and emerging industries.

Calgary needs to diversify it's businesses beyond just O&G.

Diversifying the economy to make us less prone to recession is key to our future as a city.

Invest in new energy technologies and attract tech companies to the city

Support building retrofitting, incorporate more collaboration with post secondary institutions, make permitting for small business and new startups easier, grow urban farming/agribusiness,

film and entertainment, tourism, and tech industries. Build startups with in v. attracting foreign companies.

I hope that Calgary can diversify our economy to be better situated for the renewable energy demands and as the world and economies change with the climate crisis.

it's time to get of the Tar Sands train. The future is moving and Calgary is going to be the next Detroit if we are on this path.

Our economic drivers must be diversified away from oil and gas. Our sport and recreation sector is in need of reinvestment. Address affordability for non-oil and gas families. Increase government transparency and accountability. Facilitate citizen engagement. Fix public art. Be fiscally responsible.

Make the city more environmentally friendly and allow business (Especially SMB) to prosper, while also coming up with ways to make housing more affordable for younger generations

It is important to prevent developers from destroying the culture of neighborhoods for the sake of their own vanity. I am concerned about Arlington investment's plans for 17 and the impact it is already having on small business owners on 17th SW. taxes on SBs hurt, but building owners raise therent

We have an industry in oil and gas - don't turn our backs on those firms.

Downtown Calgary should be redeveloped. Change the office towers to something else. Be more innovative. No one goes to downtown after 5 pm and it is dead. This should change. Promote business that caters to after 5 pm make it more lively with arts and culture.



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Continue to invest in the city's core. New generations are trending to living urban lifestyles, and there needs to be continued improvement in higher density living.

If we want to be around in the next 20 years we need to cut property taxes. The city needs to find ways to cut spending, eliminate pension plans, wage roll backs and get out of the way of private enterprises. We need fewer councillors and less government. We need to do more with less.

I am a homeowner of a 1400 square foot home and my property taxes went up \$130.00/month!!! How does the city not get that when you don't have money you don't spend it?? It is criminal what City Council is doing to Calgarians and the Businessess in Calgary.

Stop killing us with taxes and get your cash flow in order !

Stop spending money we do not have. Stop raising residential and business taxes because of your overspending well beyond the cities means. That will help the city to progress.

The council needs to stop wasting money on the arts. No one goes to it, no one is interested, when you compare it to other events. Stop wasting money on cycling and walking projects. Who is going to walk from Tuscany to downtown. The city needs to stop the waste and focus on bringing in business.

Lower tax burden on businesses. The more we buy online, the less local businesses should have to pay on taxes.

I'm afraid that the city is not capable of predicting the future and should only take baby steps in progressing the infrastructure and transportation in the city. Instead, lower taxes, encourage

industry and the rest will come. If the city invests in other infrastructure they will waste money.

More focus on making people-centred cities. More inclusive and affordable cities to a range of cultures and incomes. Unapologetic about funding the arts.

With our airport expansion and a great international terminal, YYC should vy to be a hub for international airlines.

I strongly believe that the City of Calgary needs to work with partners such as the Calgary Airport Authority to solidify and enhance our city's position as the pre-eminent hub for transportation and travel for Western Canada as well as the Western United States!

Infrastructure investments in older neighbourhoods. Better maintenance of existing green spaces. Keeping a portion of tax dollars in each neighbourhood to make local improvements and drive development.

The City should have long term plans to deal with the global reduction in demand for hydrocarbon intense energy and how that will affect the commercial core of the city and the resultant change in tax base.

The City should progress at looking at all projects with budget in mind, affordability and use for all not just certain user groups. Live within your means when it comes to projects, infrastructure and recreation. Build communities up not out, reduce sprawl footprint as not maintainable and costly

Stop spending money when there is no money. Sliding scale employment. Introduce work for private sector. Govt shouldn't be in the business of landscaping etc. This takes away business



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from city and gives money to union dues, holding a city hostage with a contract that don't move with a recession

The city is negligent in managing the budget. They must HAVE money before they SPEND MONEY. Realistic priorities must be set. I was born and raised in Calgary and for the first time ever am embarrassed to be a Calgarian due to the Extremely poor leadership.

Business development should go to local companies that are working to improve the environmental impact of our city and upgrading facilities to make them consume less energy

What does "promote the core" mean? To me, the core means downtown and personally, I think it's more important that we promote & support businesses in neighbourhood communities (Marda Loop, Inglewood, Kensington, Seton, etc ) to get more people walking and biking.

Hep and support the the local business. Keep thing local. Quit wasteful spending with in city hall!!!!

Mental health: specifically resources to deal with Anti-social personalities neighbours

Let's be on the right side of history here by making big steps towards a healthy and diverse city.

Making mini communities within the city is important

I would like to City to work towards transforming the downtown core with events and more of a vibrant feel where events and celebrations take place, an electric buzz all year round and not only during the stampede or Calgary flames runs, I

would like to see the city's core having nightlife all year.

More effort to make downtown a more vibrant safe, walkable, and less noisy. Too much emphasis on car traffic and not enough on those who live there.

It is critical to make the downtown vibrant artistically and culturally and to make it as accessible as possible through biking and public transit.

Emphasize on the identity of the city and focus on developing a cultural character, while highlighting its natural attractions.

Maybe it is time that when developers are awarded new communities, they are on the hook for putting the infrastructure in place - interchanges, fire, police, schools, rec centre... time to pass on some of the burden.

Stop subsidizing suburban development. The FULL COST of suburban edge development should be paid by developers, including transportation (currently largely funded by province). Require all new bldgs including houses to be net zero emissions. Build and improve standards for flood mitigation projects.

How do we avoid the "ghettoization" of our communities in the future. Despite our honest attempts at creating mixed housing structures we are slowly, or have moved to communities that are quite divided across the lines of demographics, income levels, and poverty. How do we prevent this?

Focus on development in established areas. That's where we have a mix of land uses and treasured main streets. These areas can support increased density of housing and jobs while





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providing great transit, walking and cycling infrastructure/service.

Implement full day Kindergarten accessible to all, not just private businesses or a few public schools. That could reduce transportation needs. Gets the youngest school kids thinking about busses rather than individual cars.

Would like to see the City have a 'Master' plan in mind that ties all future downtown development and re-development together under a common concept. A great example is the San Antonio river walk. <https://www.sanantonioriverwalk.com/> Everything ties back to one concept, unlike our downtown.

**MORE HELP FOR RETIRED SENIORS ON LIMITED BUDGETS!** Taxes, Utilities, Internet, Transportation & the cost of food cannot be met monthly without a deficit! My food budget is compromised EACH MONTH because the above daily expenses eat up my budget. City recycling too high for single homeowner!!!!

Housing and services for lower income people are extremely important, and I'm quite sick of greedy developers who only want more for the rich. The environment is extremely important as well and we need to do all we can to make it easy for citizens to make changes that will help

I would love to live in a "Happy City" a la Charles Montgomery. Dense, diverse housing with stores and places to work easily accessible.

The city needs to be more denser and vibrant. It's way too boring and unattractive for young adults compared to our competitor cities like Vancouver, Toronto, and Montreal. We need to curb urban sprawl and greenfield development in order to make a more vibrant city.

Please don't approve any more suburban new low-density, residential areas. It's very expensive for Calgary to build & maintain roads, utilities, water, parks to serve them. Did you know Calgary geographically is same as Metro Vancouver which has 10+ municipalities!!!

Demographics are changing. Younger people, both in Calgary and elsewhere, are choosing to live in more walkable, higher-density communities with convenient access to their workplace, amenities, and public transit. They don't want to live in low-density car-dependent suburbs. Plan accordingly.

Remember that 'sometimes' 'less is more'. To include all items above, great, but maybe maintaining will keep areas quaint, and just making sure there is easy access for everyone! Calgary's growth, and keeping every community vibrant, interesting and assessable is key bringing people out to enjoy.

I was surprised that a question related to crime rates and public safety was not part of this particular survey and would treat making progress in this area a very high priority over the next 20 years.

Cease with the ugly public art that consumes taxpayer dollars. I'm not opposed to public art, but have it be realistic/recognizable - like in many European cities.

Every neighbourhood needs a walkable/bikable grocery store within it, not just 7/11s and the like. Proper food should be easy to get hold of for everyone, no matter what mode of transport they use. Every community ass. With green space adjacent should plant a community garden - like in Capitol Hill.



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Re-engineer the city so people can find most of what they need right near their homes, without needing to drive all over the city--the way it used to be in Calgary. Each neighbourhood should have necessary retail stores (grocery, hardware/general, pharmacy, restaurants, medical offices, auto, etc.)

Urban Planning to include basic necessities retailer (major) at walking distance it will also increase employment opportunities.

I would love to be able to have a grocery store within a 20 minute walk newer communities do not have this option. Better transit to Mount Royal or a grocery store within walking distance from Mount Royal would be helpful for students. Also it would be nice if kids could walk to their schools.

Allow for more multi-purpose building designs - ie a mix of business, housing, leisure space all within a walk or even the same building.

Many Calgarians my age (under 35) want to live close to work and need options for getting between the two - either on foot, bike, or transit. I chose to rent a home in a central location so that I can bus to work and train downtown for events. Affordable housing in the inner core is a priority!

Support arts and culture. Allow for more organic development of arts and culture - street fests, pop ups, street performers, development of performance spaces, food trucks, emerging trends (i.e. craft breweries with innovative spaces like Cold Garden).

Encourage multiple venues for cultural events outside the core to reduce congestion ie: Canada Day in Fish Creek and/ or Bowness and/or Confederation Park NOT just at Princes Island/East Village . Difficult to get downtown to

these events especially with transit on Sunday service.

Housing options and more flexible land-use are very important. Row housing would be a major benefit to increase density in inner city.

Diversity in housing, community, industry and mobility options.

I like mixed use development. Having housing areas with few jobs and working areas with little housing causes a dependence on travel that probably contributes to a lot of road congestion/transit access woes.

I think there should be more mixed use neighbourhoods, or at least more commercial corridors rather than commercial centers.

Go look at Las Colinas in Dallas. Mixed use lake community with a monorail. Imagine Lake Bonavista with an elevated monorail running over Lake Bonavista Drive, and mixed use (retail/residential multi-family) waterside, instead of huge houses.

[https://en.wikipedia.org/wiki/Las\\_Colinas](https://en.wikipedia.org/wiki/Las_Colinas)

Without effective law enforcement in the core, Calgary is very quickly becoming like many major US cities - e.g. Detroit - where the core won't be safe for any residents. Unfortunately, the current mindset is to load all of the homeless and mental health support facilities near the residential core

A city for all - generations, wage brackets, identities, and lifestyles. Everyone should look at Calgary and call it their home, not just the city that they live in.

Using community Association for farmers market evenings to provide local small businesses the opportunity to market and advertise. Use unused



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city's buildings and land for gardens or cheaper lease/rent for businesses.

Stop building!!! Use the space that's already there...keep our green spaces!!!

Stop the sprawl!

Set limits on future urban sprawl so that we can prioritize densification of existing neighbourhoods.

The City must stop destroying affordable neighbourhoods, when small homes are sold, often replaced with expensive in-fills, or hi-rise condos, not affordable. Families move further out, stop the urban sprawl and keep inner city communities affordable and with amenities for families.

Create a growth boundary around the city.

Stop greenlighting new suburbs, and continuing expansion at the fringe of the city.

Calgary was designed using the failed North American urban model: reliance on car, big shopping malls owned by big chains. This is the opposite of vibrant neighborhoods! There is time to fix it!

25 years ago, all new districts were designed with golf courses. Be careful, for what is the trend today becomes an albatross tomorrow (ie walkability, bicycles replacing cars, etc.). The city should provide the ENVIRONMENT to allow Calgary to develop its identity, not foist trends on its citizens

The city needs to take a hard look at accessibility when making changes (not just wheelchair access! I.E. autistic folks, deaf, blind, mobility impaired folks who don't use wheelchairs etc.). Not enough is done in this area. Also think of

housebound folks and how they can participate in city life!

When it comes to accessible housing, plan for your client base not only in cost but also accommodating physical disabilities, such as very young children, elderly people, and people with chronic injury or injury that affects mobility. We also need better bylaws on what people put down their drains.

DO something

When everything is important, nothing is important. There should be a way to rank these priorities so we know what's key & critical.

No, just surprised at the wording for questions 7 and 8. It appears to be an oil versus other industries question without saying it up front. Of course the tech and agricultural industries, among others have office space in the core.

Predetermined Outcome Questioning in this survey will result in city hall "spin doctors" manipulating the data to suit the desired outcome.

This survey is very biased. The only selections are moderate progress or significant progress. There should be a choice to select no progress as some initiatives have no importance. Having only moderate or significant progress can be translated to mean all initiatives need progress.

This is THE SINGLE most bias, self serving survey I have ever witnessed - did the DRUH write it herself. You ought to be ashamed of such a pathetic attempt to pull the wool over on us.

Growing up in Yyc it's changed dramatically in 50 years. Transit remains as poorly serviced as when I was in school. Taxing the public for the Unused office space in buildings owned by large



# Next 20: Municipal Development Plan & Calgary Transportation Plan Review

Stakeholder Report Back: What We Heard – Stage 2 Online Survey

August 1, 2019

corporations is a poor choice to go ahead with. Continue to be hard-lined when it comes to handouts. (Flames)

Stop the NANNY STATE!!! you are elected to do take care of infrastructure, not dictate hoe we live our lives. Do your jobs or get out of office

This city & its council is out of control & needs to be replaced!

This form is a very biased way to,gather information!

Our city has not done enough to help encourage growth through rough times. Spending massive amounts of money on "pet projects" isn't good enough anymore. Get it together.

Nope

No

Economy is doing fine, however without a decent environment there can be no decent economy

All of these proposals require a cultural shift in the way we think. Where is the educational backing for our youth on these directives?

Time to accommodate the needs of nudists and other minority groups. lowest property tax but still cutting taxes and reducing service for media and a small special interest groups. that is not the answer. I am still here because of the mountains, climate, parks, schools, medical services & family

This is ESSENTIAL to making Calgary an attractive, healthy, safe and enjoyable place to live. We NEED strong leadership in active transportation, green spaces and enhancing public spaces.

Clean house! You all have become very stale

Instead of "cowtown" and "oil-business town" Calgary should aim at becoming a 21st century, progressive, innovative, healthy, artistic, sustainable and empathic city!

None of this is worth commenting on if there is no way to measure it. Create (or co-opt) clear rubrics for measuring progress and communicating that to residents.

More climate action! Health vulnerability assessment and health adaptation plans

My problem is that no matter what good ideas come out of this, the 15 people pretending to represent us (some pretend better than others, like the Ward 11 fool) only think in 3 year cycles until they get elected again. These issues are 10 or 20 year issues.

The cities job is to run the city not care for the needs of each individual. Progress is made as a whole society not pieces.

Yes, the next election not to re-elect the pompous Nenshi and his band of idiots. Farkas and Chu should be re-elected. That would be a FANTASTIC start to making progress.

No Thank you.

I don't like the breadth of the questions. Some of the items such as promote other industries are NOT municipal in nature and the city should not be spending any money to do so. We already have a spending problem and don't need to find more ways to spend tax dollars.