




This is my neighbourhood – Capitol Hill

Over the last year, residents of Capitol Hill identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Capitol Hill’s community vision: *An inclusive, connected and pedestrian friendly community.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Capitol Hill:

Improvement Project	Project Details	Impact to Neighbourhood	Target Completion Date
Adult Programming	A weekly recreation program for residents.	Provides an opportunity for people to gather and connect while improving their health.	Forthcoming 2017
Bicycle Parking	The City will work with the community to identify where bike lockup stations will be placed.	Encourages sustainable transportation and an active lifestyle while creating opportunities for neighbours to interact at local places.	Summer 2016 Took place during 20 th Avenue Street Lab Complete
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play and develop friendships.	Complete
Environmental Programming	The City will work with the community to	An opportunity to understand the	Complete

	identify the interests of the neighbourhood and facilitate educational opportunities for residents.	benefits of protecting the natural places in the neighbourhood.	
Garbage Bins in Public Parks	The City will work with the community to identify where garbage bins will be placed.	Encourages litter reduction and improves the aesthetics of the neighbourhood's parks and green spaces.	Complete
Grass and Dandelion Maintenance	The City will work with the community to identify enhanced cutting and weed control measures for local parks.	Improves the aesthetics of the neighbourhood's parks and green spaces.	Complete
Lawn Chair Theatre	A free family event featuring great snacks and live entertainment.	Adds to the vibrancy of the neighbourhood and contributes to a friendly neighbourhood.	Complete
Pop Up Park	Working with the community, a temporary infrastructure will be added to create a dynamic public space.	Supporting pedestrian friendly and inclusive opportunities for people to play and neighbours to connect.	Summer 2016 Took place during 20 th Avenue Street Lab Complete

Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Capitol Hill in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered by The City:

Requested Project	Project Details
Bylaw Presence	<p>The City employs enforcement officers and peace officers whose primary responsibility is to ensure that Calgary is a place where pets, their owners and their neighbours can live together in harmony.</p> <p>They enforce a variety of bylaws including the Responsible Pet Ownership Bylaw and the Community Standards Bylaw. The City also partners with citizens and communities to resolve issues through education and enforcement, investigating complaints and reunite lost pets with their owners.</p>
Bus Services	<p>Four times a year, Calgary Transit looks at their bus routes and schedules in order to identify ways to improve service. View the most recent Spring Service Changes.</p>
Cycling Infrastructure and Bike Lanes	<p>Since 2011, The City has installed 58 km of new bikeways.</p> <p>On-street bikeways complement The City's growing network of off-street pathways, together creating a network that improves safety and access for cyclists. Review The City's list of current bikeway projects or contact 311 for more information.</p>
King George School Zone Extension	<p>This King George School zone extension was completed as part of The City's decision to change all school zones to playground zones.</p>
LED Lighting	<p>The City's LED Street Lighting Program is scheduled to take place in communities across Calgary over four years (2015-18). A date has not yet been selected for Capitol Hill.</p>
Off-Leash Areas	<p>Calgary has 150 public off-leash areas. The closest off-leash parks to Capitol Hill is Hounsfeld Heights and Cambrian Heights Cambrian Heights Area 1, Cambrian Heights Area 2, Collingwood Area 1, Collingwood Area 2.</p> <p>The City of Calgary is constantly working to increase and improve off-leash areas in parks for citizens and their dogs to play.</p>

	<p>The Off-Leash Area Management Plan was developed to provide consistent, city-wide guidelines for off-leash areas. Before additional areas and site changes can be implemented, public consultation needs to occur.</p>
Pathway Improvements	<p>Pathway improvements along Confederation Golf Course were completed in 2015. The completion of a conjoining pathway starting at 16A Street N.W. is planned for 2016.</p>
Pathway Snow Clearing	<p>A map is available to see which pathways are cleared by the City. Crews are committed to clearing pathways within 24 hours of when snow stops falling. Workers will clear snow on sidewalks adjacent to parks within 72 hours. Residents can also submit a pathway snow clearing request or call 311 for more information.</p>
Pothole Repairs	<p>Repairing potholes is a major part of The City's continual road maintenance. Repairs usually begin in April and continue throughout the summer months. These are scheduled by severity, with the most severe being repaired first. You can help by reporting a pothole by using 311 or submitting an eServices request.</p>
Residential Parking Permit Program	<p>The Residential Parking Permit Program is aimed to help control the number of non-residential vehicles that are parked within a community. Capitol Hill currently sits within Parking Zone F.</p> <p>To request signs, or to make changes to existing signs, a Residential Parking Zone Petition is required with a minimum 80 per cent agreement from residents on the block. To learn more, contact 311.</p>
ReTree YYC Community Program	<p>As part of the ReTree Community Program, Capitol Hill will have elm pruning occur from January to March, tree planting from May to September and community tree pruning from April to June.</p>
Sidewalk Repairs	<p>From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work or to report a damaged sidewalk, visit Calgary.ca/concrete .</p>
Secondary Suites	<p>Secondary suites are self-contained living spaces located within a single-detached home or backyard. They have a separate entrance and independent cooking, sleeping and bath area. All legal and safe secondary suites require a parking space on the property and amenity such as a small green space or balcony for residents to enjoy.</p> <p>Only certain Land Use Districts allow secondary suites. A home owner has the right to apply for a Land Use</p>

	<p>Re-Designation if the current Land Use does not allow for it. Please note that illegal secondary suite owners can be charged under the Safety Codes Act for code deficiencies.</p>
Sound Walls	<p>The City of Calgary is committed to reducing the impact of such noise in residential areas. Please contact us if you have a noise barrier request or would like modifications made to an existing noise barrier.</p>
Speeding Concerns	<p>The Calgary Police Service requests your assistance in identifying speeding concerns in the community.</p> <p>Complete a traffic service request to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.</p>
Street Signs	<p>New street signs were installed in 2015 for street parking, pedestrian crossing and playgrounds areas.</p>
Traffic Calming	<p>The process for traffic management measures such as speed bumps, speed tables, curb extensions, raised medians and traffic circles are outlined in The City's Traffic Calming Policy.</p> <p>Please note that this process takes a significant amount of time and requires specific information regarding the concerns at the location.</p> <p>Due to the lack of information at this time, we are unable to move forward with any concerns shared during engagement. We encourage residents to review The City's traffic calming measures or contact 311 to submit a request for consideration.</p>
Wheelchair Ramps	<p>The City of Calgary endeavours to construct ramps for the use of the public at intersections and crosswalks. To request a ramp at a corner or at a marked crosswalk submit an eService request or contact 311.</p>

Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the opportunities listed below, please contact your local neighbourhood partnership coordinator – Leanne Hall at leanne.hall@calgary.ca.

Requested Project	Project Details
Community Events	The Capitol Hill Community Association hosts several community events throughout the year.
Community Garden	The Capitol Hill Community Edible Garden is located at the Capitol Hill Community Hall (1531 - 21 Ave. N.W.).
Green Initiatives	Residents or groups are always welcome to organize green initiatives and promote volunteer opportunities within their neighbourhood parks. The City can help provide training, supplies and support . Contact 311 to learn more.
Litter Education Program	<p>The City of Calgary aims to inspire Calgarians to become stewards of their parks and natural areas by taking action to conserve and protect these places.</p> <p>The Litter Cleanup Kit is designed to put simple tools into the hands of Calgarians in locations where they can make the most impact. Kits are available at multiple locations.</p> <p>The City offers a variety of educational programming to meet the needs of schools, community groups or businesses, including site tours of landfills and recycling sorting facility, and presentations in a variety of formats.</p>
Little Libraries	Little libraries can be placed either on a private front lawn or community land. There are two little libraries in the community. One in Capitol Hill Park (1531 - 21 Ave. N.W.) and the other at 1111 - 22 Ave. N.W.
Outdoor Community Notice Board	The City will work with the neighbourhood and its Community Champion to create a community notice board that the residents will maintain.

Outdoor Rinks	Outdoor rinks are volunteer run spaces and amenities hosted in a public greenspaces and near community associations. One option is the Adopt-A-Rink volunteer program which supports the local rink in Banff Trail and Charleswood. If you are interested in starting a new rink, contact the Capitol Hill Community Association .
Paint the Pavement	Paint the Pavement is a volunteer led initiative that is a great way to bring community together through art. To learn more call 311 or contact your local neighbourhood partnership coordinator Catherine Gulinao at catherine.gulinao@calgary.ca .
Sidewalk Installation	In partnership with the Capitol Hill Parent Council, a sidewalk will be installed next to Capitol Hill School (22 Ave. and 18 St. N.W.).

Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Project	Project Details
Back Alley Lighting	This is an enhancement that is not managed by The City of Calgary. If this is of interest, please contact Enmax to learn more about the process.
Library	The Calgary Public Library Book Truck is available to be booked! The truck helps support communities that do not yet have a community library.
Recreation Facilities	The local facilities serving Capitol Hill include SAIT , University of Calgary , North Mount Pleasant Arts Centre , Confederation Park Golf Course and Canmore Spray Park . Each facility has a variety of offerings and programs available for the public.
Residential Parking	The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there. Information about the program can be found on the Calgary Parking Authority's website: www.calgaryparking.com/parkingpermits

	<p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100, Option 2, to report.</p> <p>If you would like a have your street designated as a RPP zone you must have 80 per cent of your neighbours in agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the North Glenmore Park Community Association.</p>
Retail Stores	<p>The City does not have any policies or procedures in place to formally request - or block - the addition of a specific type of retail store.</p> <p>For more information on your neighbourhood's long-term planning and development, visit the Banff Trail Area Redevelopment Plan or the 16th Avenue North Urban Corridor Area Redevelopment Plan.</p>

Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Crosswalks	<p>A total of four local crosswalk intersections were tested by The City in 2015. The test results showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.</p>
General Education on Community Standards	<p>The Community Standards Bylaw helps us create healthy, safe and vibrant communities by addressing nuisances, such as untidy properties.</p> <p>This bylaw contains regulations for property owners and for property maintenance. Citizens can provide Calgary Community Standards with information regarding bylaw violations.</p> <p>At this time, this bylaw is going through an extensive review and as such general education is not possible. We invite all citizens to participate in our current programs for prevention and public awareness.</p>
Residential Speed Limits	<p>Residential speed limits in Calgary are 50 km/hr unless otherwise posted. At this time, The City is not</p>

	proceeding with implementation of blanket speed reductions on residential roadways. This includes pilot projects on a community specific basis.
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