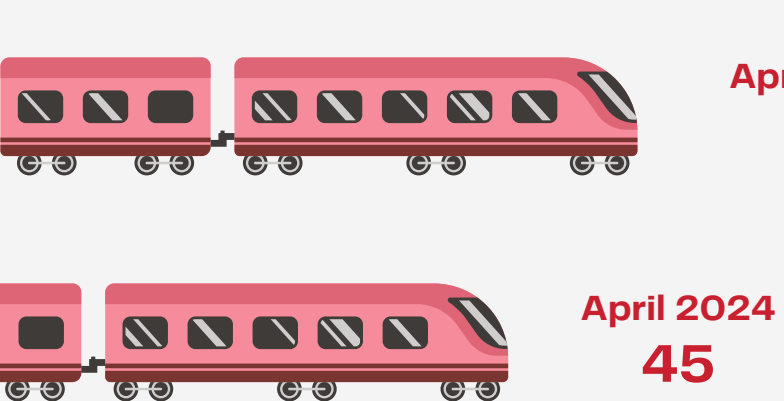




COMMUNITY SAFETY & WELLBEING

May 2024 Indicator Report

Transit Social Disturbances

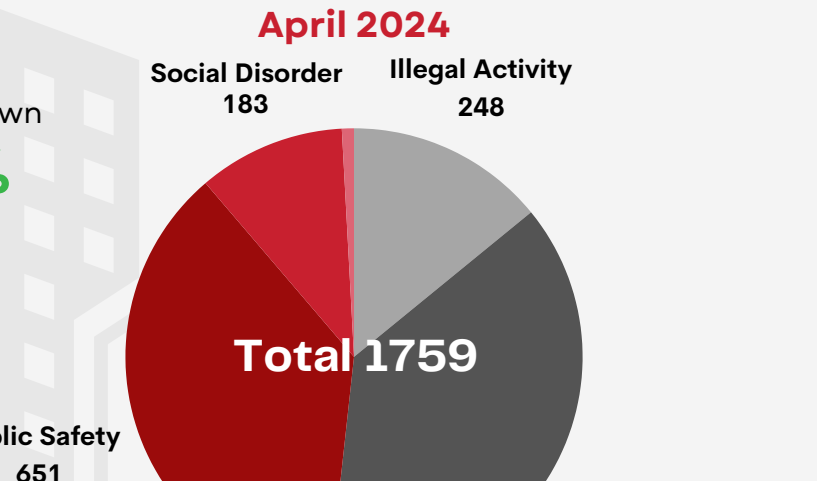
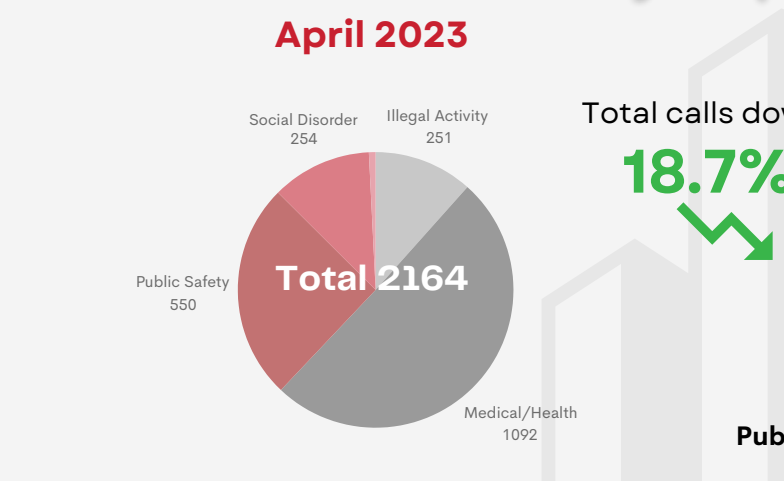


23.7%

- Social disturbances include verbal fighting, screaming, insulting people or using obscene language.

Data includes calls originating from the public and Transit Public Safety & Enforcement officers city-wide.

Calls for Downtown Safety Response

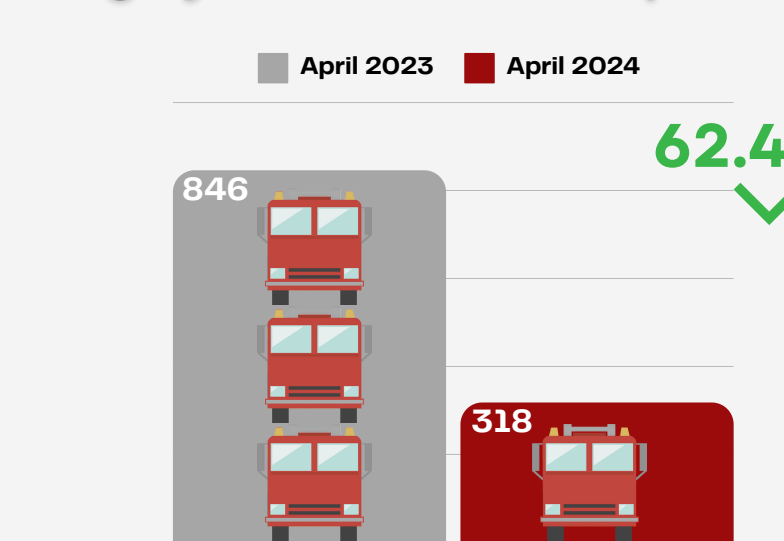


18.7%

Total calls down

Data includes calls responded to in the downtown by City peace officers, security guards and community partners.

Calgary Fire Overdose Response

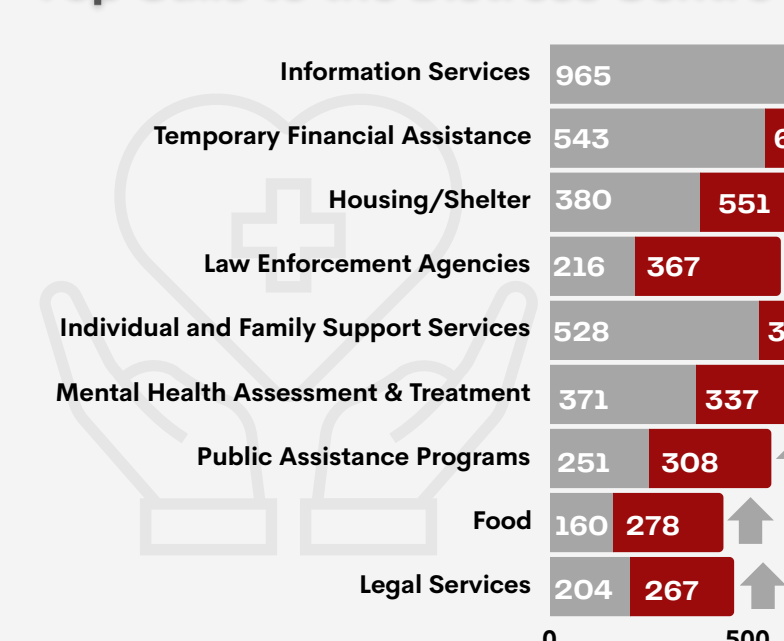


62.4%

- CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

City-wide data for CFD overdose response

Top Calls to the Distress Centre



62.4%

Total call volumes (3264 vs 3385)

- The Distress Centre provides 24-hour support for the community through phone, text or chat.
- Phone or text: **403-266-HELP (403-266-4357)**

City Partner Spotlight:

Immigrant Youth Crime Prevention Project

Supports immigrant, newcomer, and refugee youth in developing a sense of belonging to school and the community, navigating strained family relationships, and positive lifestyle choices to prevent their involvement in crime and foster a healthy adjustment to Canada.



2023 Outcome Data
Youth in the program increased their **sense of independence by 80%** and their **sense of mastery by 73%**.

Quick facts

Organization: Calgary John Howard Society
Fund: Crime Prevention Investment Plan (CPIP)
2024 Funding Amount: \$96,549



Community Safety & Wellbeing News to Share

Downtown Safety Leadership Table: The implementation plan for all 28 recommendations of the Downtown Safety Leadership Table was released on May 6 on The City's [Community Safety & Wellbeing](#) webpage. Work is already underway or planned for all 28 recommendations, with 11 expected to be completed within the year.



Resources for Gun & Gang Violence: The [Building Safer Communities program map](#) is now available on Calgary.ca. The map provides information on programs focused on reducing gang and gun violence in Calgary.

Wise Whiskers Pet Safety Workshop: This [interactive workshop](#) increases safe interactions between animals and children and reduces the risk of injury. Pilot sessions are currently underway in select schools from March – June 2024.



Information Provide by: Emergency Management & Community Safety, Calgary Fire Department, Community Strategies and Distress Centre Calgary