

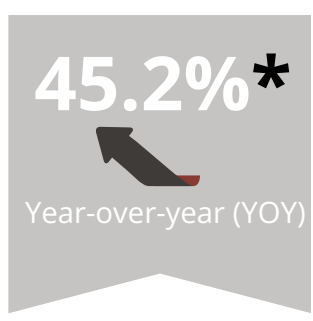
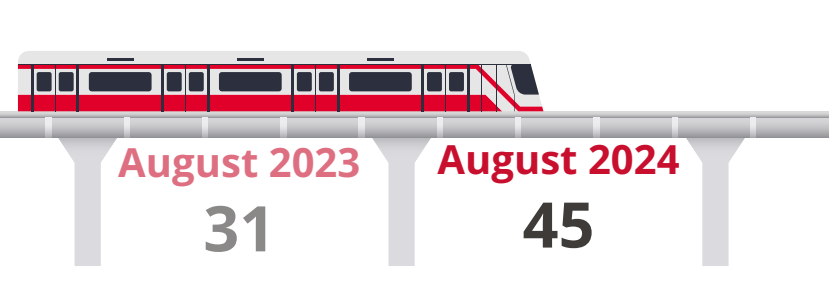


COMMUNITY SAFETY & WELLBEING

September 2024 Indicator Report

Transit Social Disturbances

Monthly disturbance calls originating from the public and Transit Public Safety & Enforcement officers city-wide.

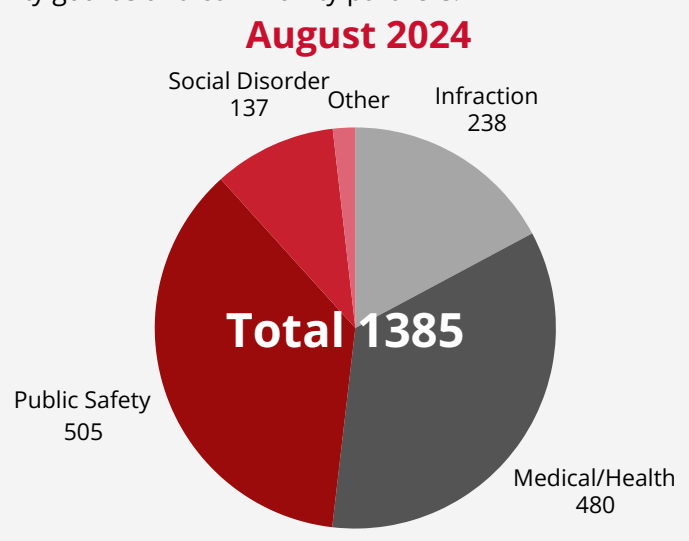
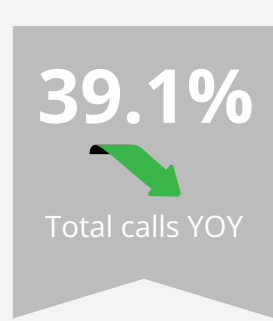
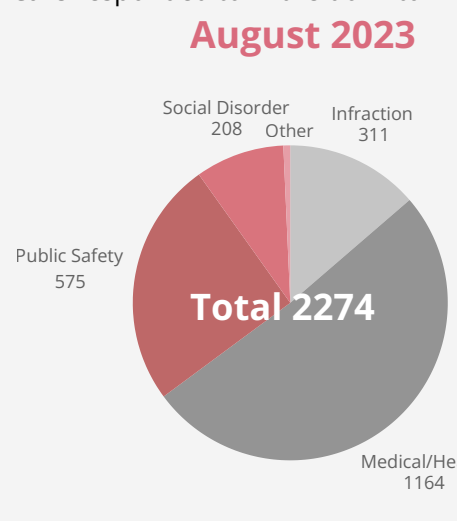


Social disturbances include verbal fighting, screaming, insulting people or using obscene language.

*The increase in calls in 2024 is related to more proactive responses from Transit Peace Officers. Over 44% of calls in August 2024 were a result of proactive responses by Peace Officers.

Calls for Downtown Safety Response

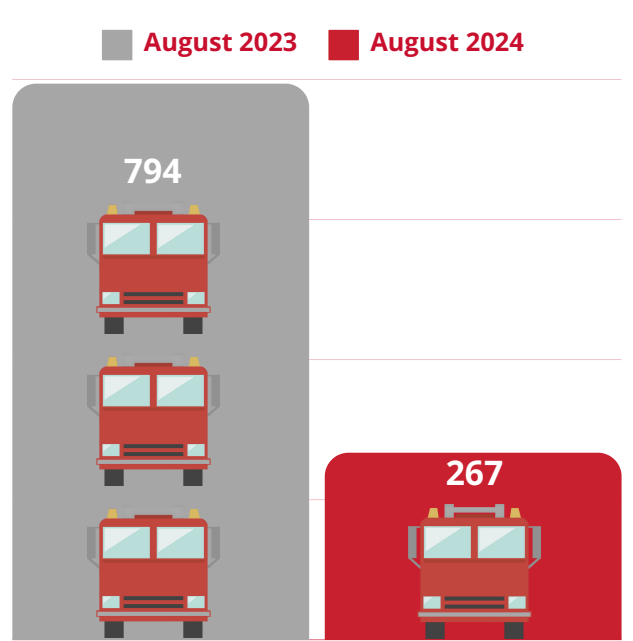
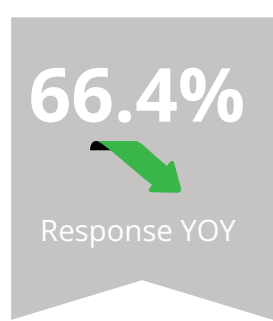
Calls responded to in the downtown core by City peace officers, security guards and community partners.



Calgary Fire Overdose Response

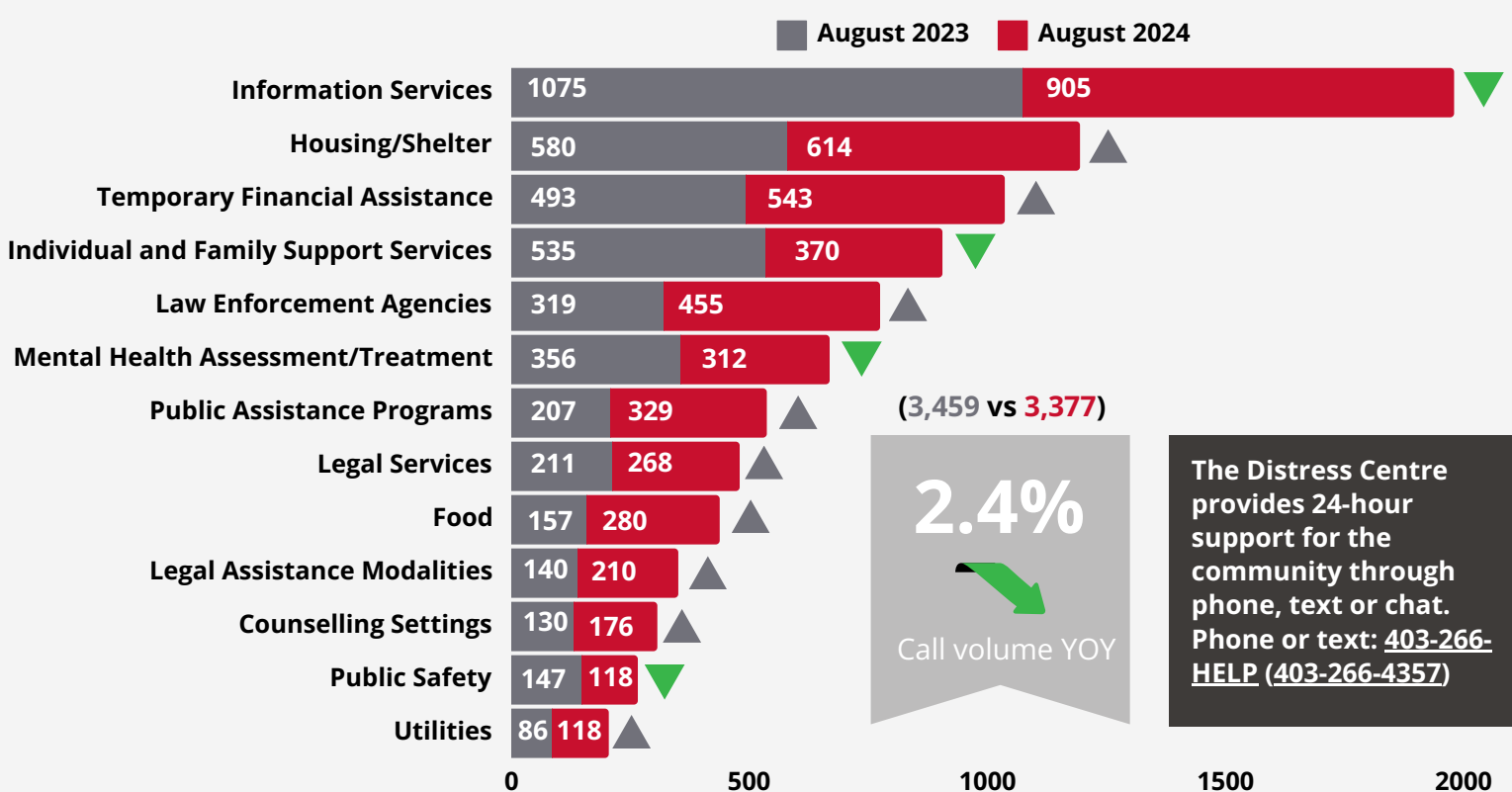
Calgary Fire Department (CFD) city-wide overdose response data.

CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.



Top Calls to the Distress Centre

Total call volumes for individuals in Calgary (top call types)



The Distress Centre provides 24-hour support for the community through phone, text or chat. Phone or text: [403-266-HELP](tel:403-266-HELP) (403-266-4357)



Featured Program:

Mental Health Education, Resources, and Support

This program aims to help break the cycle of gang violence by providing authentic, resiliency-focused interventions in schools and community groups, for youth and their natural supports, specifically designed to develop their mental health awareness, literacy, and supportive skills. The program integrates mental health learning opportunities for youth in local junior and senior high schools, as well as youth community groups.

2023 Impact Data

100% of participants surveyed agreed or strongly agreed that they had an increased understanding of mental health resources available in the community as a result of their participation in the program.

Additionally for parents of at-risk youth, **100%** of participants surveyed agreed or strongly agreed that participating in this session enhanced their confidence and ability to seek help with mental health for their child.

Quick facts

- **Organization:** [Canadian Mental Health Association - Calgary Region](#)
- **Supporting City of Calgary fund:** [Building Safer Communities Fund \(BSCF\)](#)
- **2024 Funding Amount:** \$219,989.00

Community Safety & Wellbeing News to Share

New Calgary Police Service Found Bike Process

On September 4th, Calgary Police launched the found bike recovery form on [calgarypolice.ca](#). The form is accessible by the public to report bikes found without having to call into the non-emergency line.



The public can search on the [Calgary Police Website](#) for "Found Bike" or "Bike Recovery". Alternatively, the public can also access the site by going to: [ifoundabike.ca](#) Calgary Police will also be doing a social media campaign to educate the public which will be coming out in the next week.

Jasper Wildfire Activation

This summer's response was the longest running EOC activation ever for the Calgary Emergency Management Agency (CEMA) and was truly a team effort. The response saw:

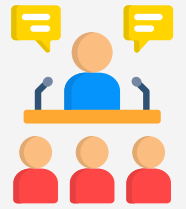
- Approximately **1,800 evacuees welcomed** at the reception centre.
- Over **1,000 rooms booked** with free laundry provided.
- **88 City staff** working in Emergency Social Services roles to support the response.
- Emotional supports offered to evacuees by the **Emotional Wellness Response Team** made up of community partner groups.



CEMA's Emergency Management symposium

This annual symposium is held in the Bow Building and is open to all those who have an Emergency Management component to their work. Cost to attend is \$100.

- Date(s): October 8th and 9th.
- Time(s): October 8 - 8:00am to 7:00pm; October 9th 8:00am to 12:00pm
- More details can be found on the website [here](#)



[Learn more about community safety & wellbeing here ▶](#)

