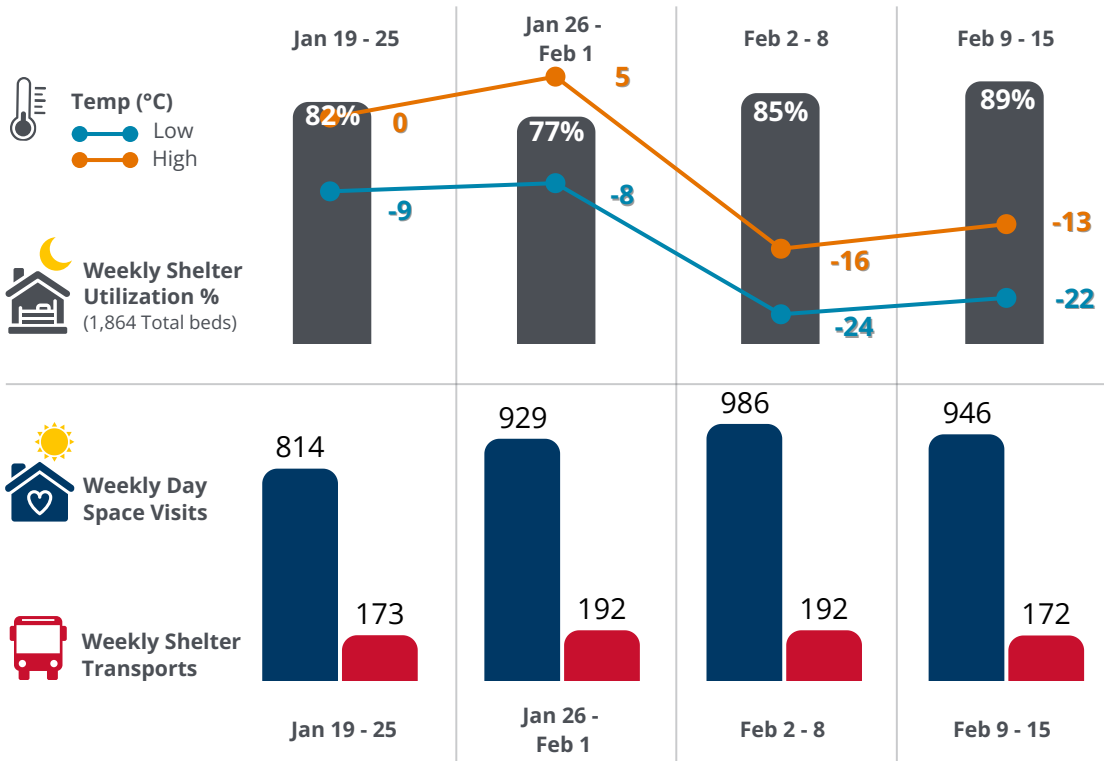


COMMUNITY SAFETY & WELLBEING

February 2025 Indicator Report

Extreme Weather Response ❄️

To enhance community safety and wellbeing, the Extreme Weather Response provides additional resources to emergency shelters and community services, including daytime warming spaces, an overnight shelter shuttle, enhanced outreach, and the distribution of essential items during inclement weather. For more information, please visit: calgaryhomeless.com/ewr/



Data includes information on uptake, daily temperatures, and shelter transports over a rolling monthly period.

In collaboration with:

2024/25 EWR Shelter Utilization
 (Same period 2023/24)
83% (82%)

2024/25 Day Space Visits YTD
 (Same period 2023/24)
9,745 (16,288)

2024/25 Transports YTD
 (Same period 2023/24)
1,643 (1,848)

Transit Social Disturbances 🚆

Monthly disturbance calls originating from the public and Transit Public Safety officers city-wide.



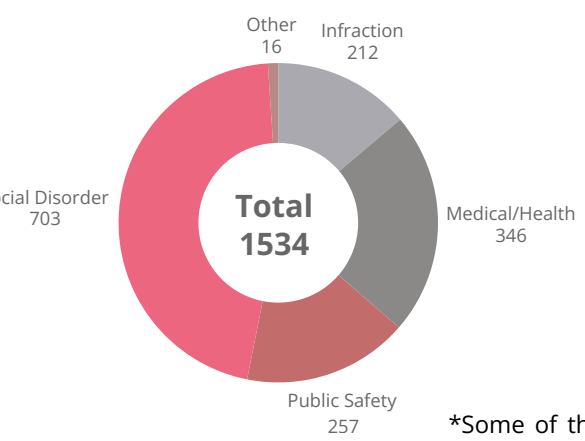
Social disturbances include verbal fighting, screaming, insulting people or using obscene language.

*The City of Calgary recently upgraded its data collection software. As a result of this transition, a month-over-month comparison will now be reported for this metric to provide a more accurate assessment of the data.

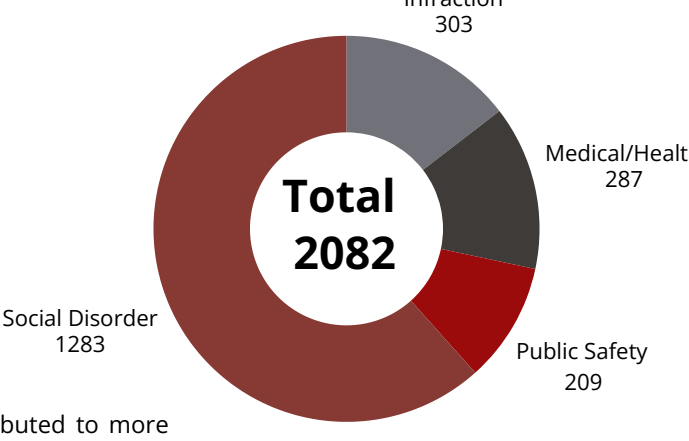
Calls for Downtown Safety Response 🏙️

Calls responded to in the downtown core by City peace officers, security guards and community partners.

January 2024



January 2025



36%*
 Total calls YOY

*Some of this increase can be attributed to more proactive responses and more precise data reporting with enhanced dispatch software.

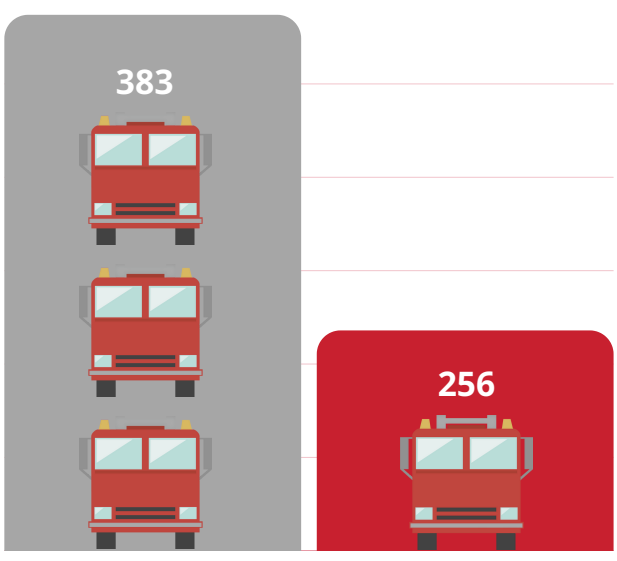
Calgary Fire Overdose Response 🚒

Calgary Fire Department (CFD) city-wide overdose response data.

Jan 2024 Jan 2025

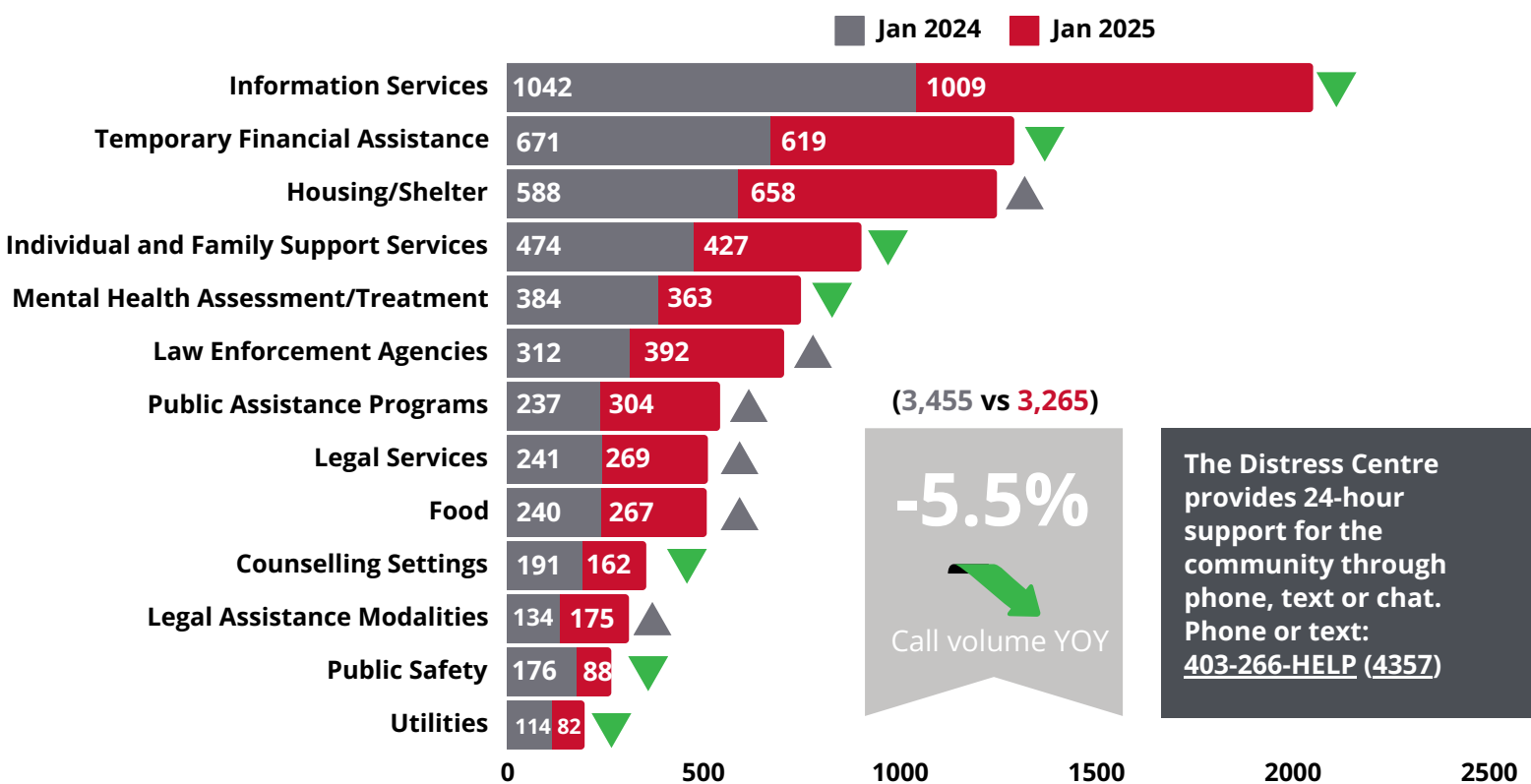
CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

33%
 Response YOY



Top Calls to the Distress Centre

Total call volumes for individuals in Calgary (top call types)



City Partner Spotlight



Featured Program:

Sahwoo mohkaak tsi ma taas (Blackfoot translation: "Before Being Judged")

This program provides free legal services and social and cultural support to Indigenous Peoples in Calgary and surrounding reserve communities in a manner that is inclusive, culturally informed, and designed to protect individual and community rights while encouraging personal understanding, healing, and accountability.

Quick facts

- **Organization:** [Calgary Legal Guidance](#)
- **Supporting City of Calgary fund:** [Crime Prevention Investment Plan](#)
- **2025 Funding Amount:** \$140,352

Community Impact

- 99% of clients did not add to their criminal records while working with the program, indicating that Indigenous legal supports and CLG's culturally appropriate services are having a marked impact as prevention efforts.
- Due to the complexity of the cases clients often face, CLG provides an important last resort option for many individuals experiencing vulnerabilities navigating the legal system.

Community Safety & Wellbeing News to Share

Explore Calgary's Disaster Risks

Knowing what risks exist in Calgary will empower you to take action to protect yourself from them. The City conducts a detailed Disaster Risk Assessment (DRA) to understand the risks in Calgary and is continuously working to reduce risk through mitigation projects, warning systems, bylaws, and much more. Calgarians have a responsibility to take action when it comes to preparing for a disaster or emergency. Learn which disasters are a risk in Calgary, what the city is doing to mitigate those risks, and how you can prepare for them. For more information, click [here](#).



2025 Crime Prevention Poster Contest



Calling all young artists: Help make Calgary safer with your creativity! The Calgary Police Service (CPS) Crime Prevention Team and YouthLink Calgary Police Interpretive Centre are launching the 2025 Crime Prevention Poster Contest! Calgary students from Kindergarten to Grade 12 are invited to grab their pencils, markers, paintbrushes, and digital tools to showcase their artistic talent while promoting important safety messages.

Full contest details and submission form can be found at <https://cpcontest.cpsevents.ca/>

Neighbourhood Grants

Do you have a great idea? Our Neighbourhood Grants turn local ideas into tangible actions. The Community Social Work (CSW) program offers grants of up to \$1,000 to residents in eligible neighbourhoods. Grants are awarded to resident-led projects that increase Social Inclusion, Economic Participation, Anti-Racism, or Foster Truth and Reconciliation in neighbourhoods. For more information, please click [here](#).



Tracking our Progress on Downtown Safety

The Downtown Safety Leadership Table was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released **28 recommendations** to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our [progress tracker](#).



[Learn more about community safety & wellbeing here](#) ▶