

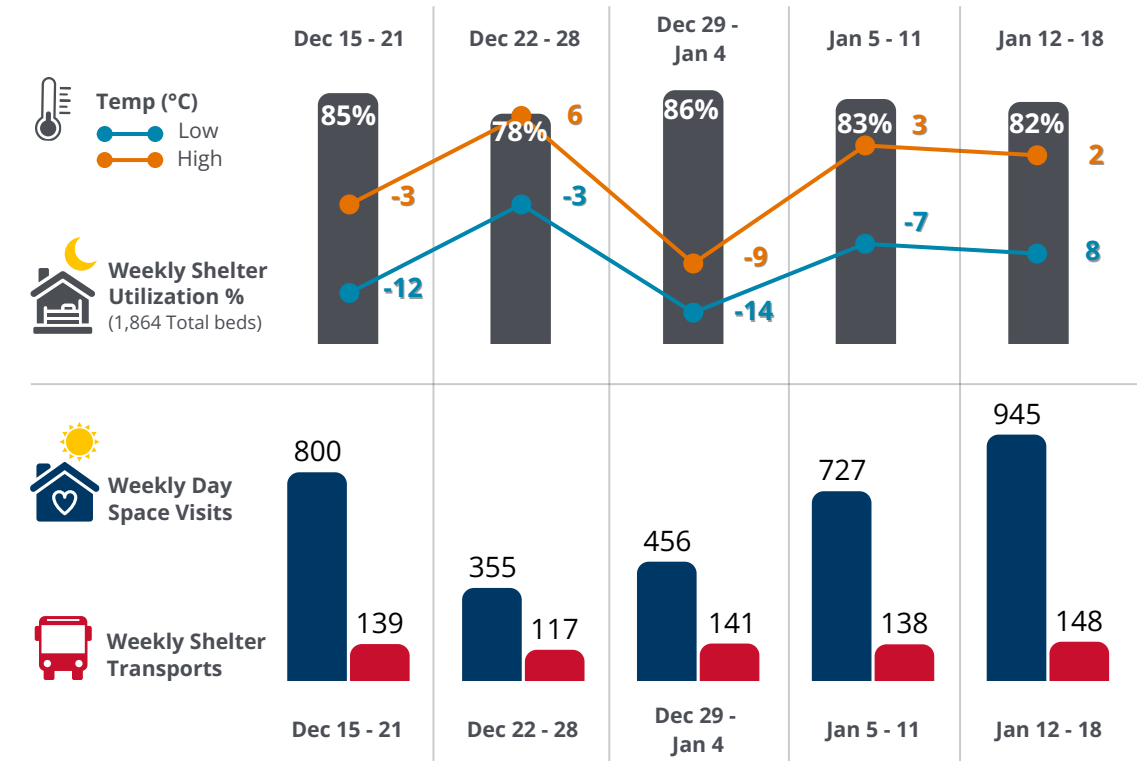


COMMUNITY SAFETY & WELLBEING

January 2025 Indicator Report

Extreme Weather Response

To enhance community safety and wellbeing, the Extreme Weather Response provides additional resources to emergency shelters and community services, including daytime warming spaces, an overnight shelter shuttle, enhanced outreach, and the distribution of essential items during inclement weather. For more information, please visit: calgaryhomeless.com/ewr/



Data includes information on uptake, daily temperatures, and shelter transports over a rolling monthly period.

In collaboration with:  CALGARY HOMELESS FOUNDATION

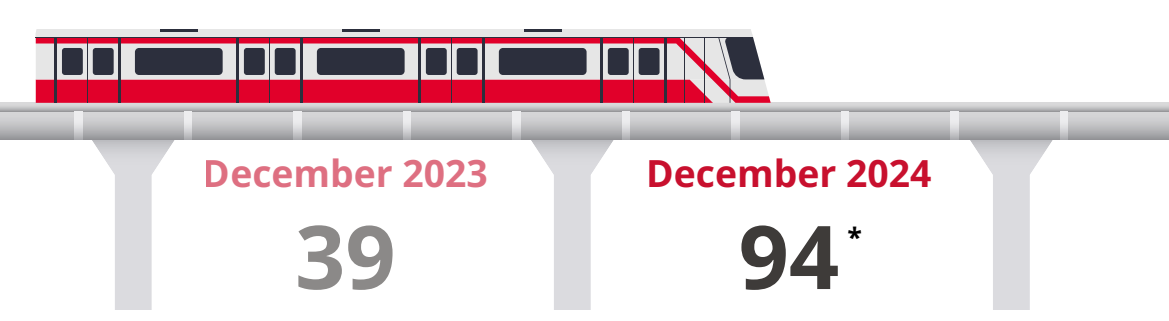
2024/25 EWR Shelter Utilization
(Same period 2023/24) **83%** (81%)

2024/25 Day Space Visits YTD
(Same period 2023/24) **6086** (9193)

2024/25 Transports YTD
(Same period 2023/24) **914** (1267)

Transit Social Disturbances

Monthly disturbance calls originating from the public and Transit Public Safety officers city-wide.

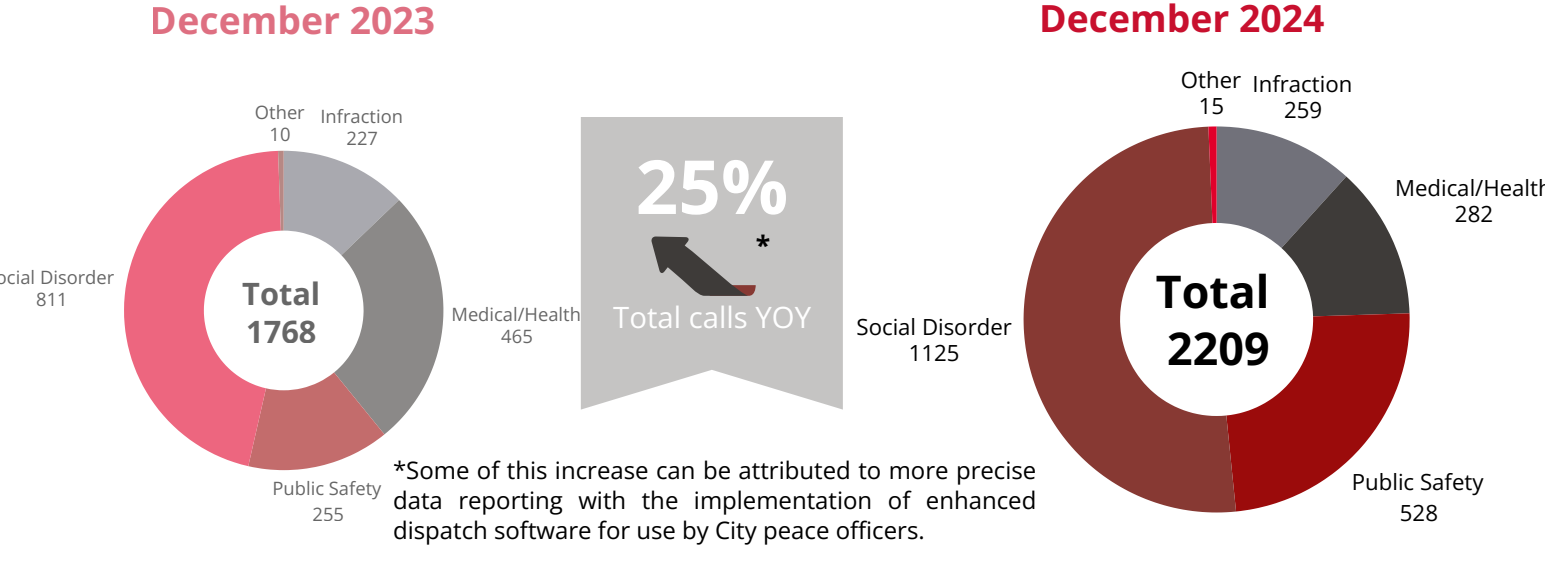


Social disturbances include verbal fighting, screaming, insulting people or using obscene language.

*The increase in calls can be attributed to a few key factors: increased proactive enforcement (with a 30% increase in Transit Public Safety Officers in 2024), adverse weather conditions, and significant growth in ridership. So far, transit ridership saw an increase of over 1 million trips per month during the first 3 quarters of 2024, now exceeding 10 million trips each month.

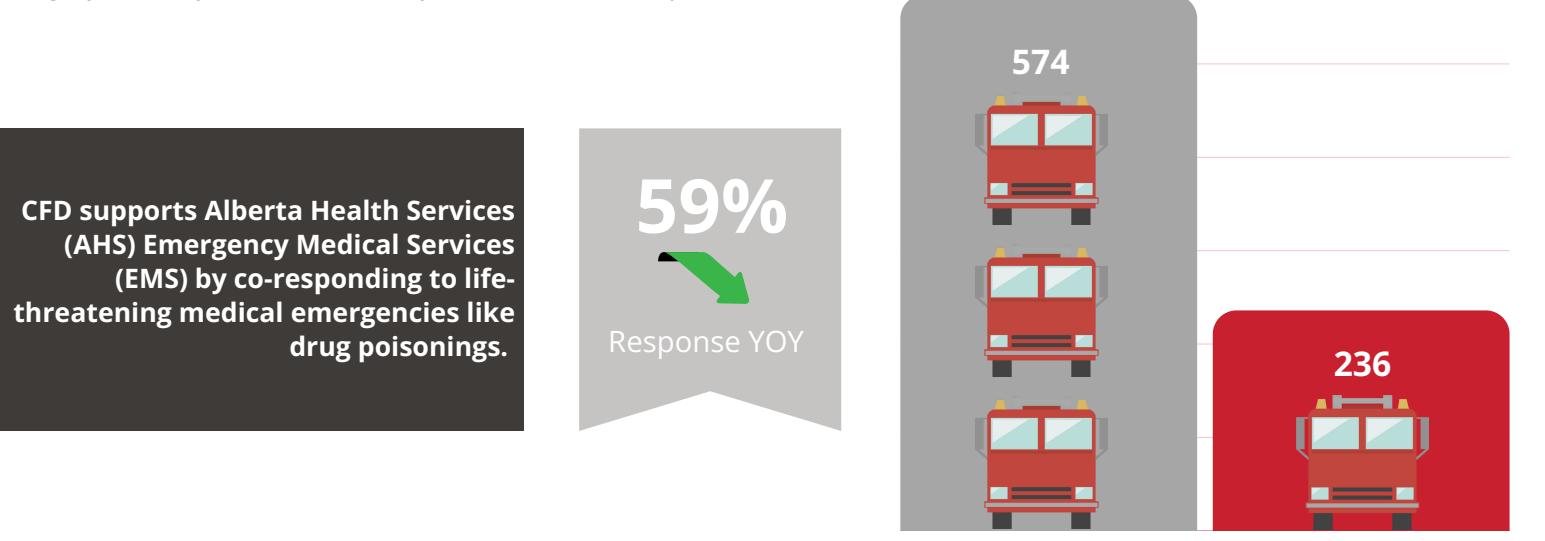
Calls for Downtown Safety Response

Calls responded to in the downtown core by City peace officers, security guards and community partners.



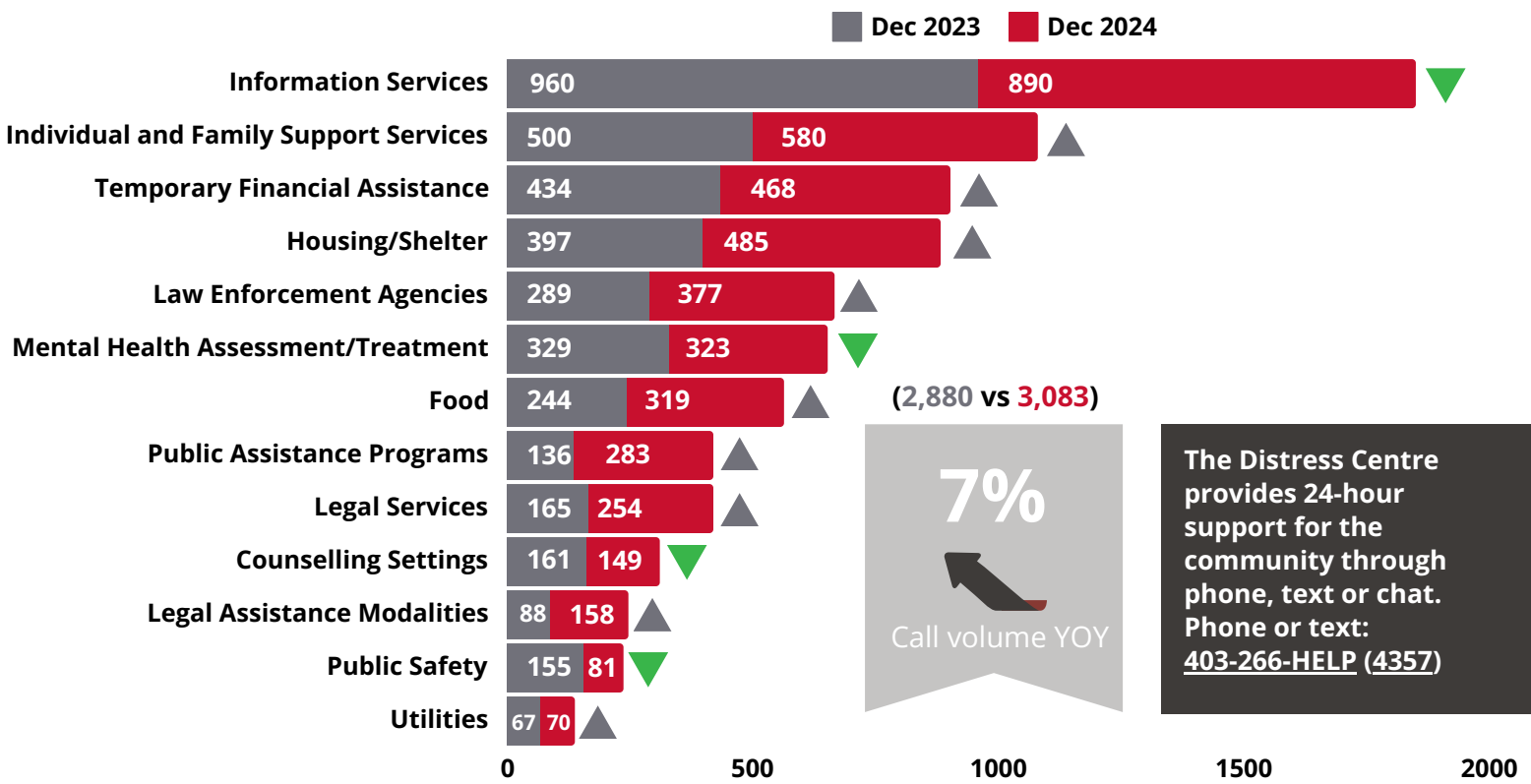
Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.



Top Calls to the Distress Centre

Total call volumes for individuals in Calgary (top call types)



City Partner Spotlight



Featured Program:

Mentoring At-Risk MASST Youth through Transitions

This program provides ongoing support for youth who exhibit high-risk behavior by connecting them with a network of mentors and relationships that foster resilience, mitigate risk, and encourage positive life choices. The program helps youth who transition from the Multi-Agency School Support Team (MASST) which is a joint partnership between the Calgary Police Service, Calgary Board of Education, Calgary Catholic School District, City of Calgary, and Alberta Health Services.

Quick facts

- **Organization:** [Big Brothers Big Sisters Society of Calgary and Area](#)
- **Supporting City of Calgary fund:** [Crime Prevention Investment Plan](#)
- **2024 Funding Amount:** \$85,656

Community Impact

- 90% of clients reported an increase in relationship skills from the agency's annual client survey.
- When asked upon annual check-in if clients would like to continue meeting with a mentor again next year, 82% responded 'yes'.
- 89% of mentees in the program indicated that their mentors are always or often someone they can trust
- 84% of children and youth improved their capability to make responsible decisions

Community Safety & Wellbeing News to Share

2nd Annual Calgary Fire Department Indigenous Camp

The Calgary Fire Department (CFD), in partnership with The City of Calgary's Indigenous Relations Office, is hosting its second annual Indigenous Camp, aimed at providing a unique opportunity for Indigenous individuals interested in pursuing a rewarding career in firefighting. The camp, scheduled for May 2 - 4, 2025, is designed to be an immersive experience that will introduce participants to the skills and knowledge required in the firefighting profession. Applications are now open and will close on Friday, February 7, 2025. For more information, please click [here](#).



Ignite your Calgary winter spirit through Chinook Blast 2025

Chinook Blast 2025 is back for its fifth year, running from January 31 to February 17, 2025. This annual celebration has firmly established itself as a must-attend winter tradition, drawing Calgarians and visitors to experience Calgary and its downtown in a whole new way. This year's festival promises to dazzle with a lineup of events that highlight the best of Calgary's creativity and community spirit. Featuring a dynamic mix of live music, outdoor sports, captivating art installations, and unique cultural experiences, [Chinook Blast 2025 offers something for everyone](#).

Stay safe around storm ponds this winter

As temperatures warm up, many people are eager to get outside and enjoy winter, but The City wants to remind Calgarians that storm ponds are never a safe place to play because the ice thickness is always unpredictable. Any recreational activity, on or in these ponds, is not safe and is strictly prohibited under the Stormwater Bylaw. Do not walk, skate, sled or play on a storm pond. Also remember to keep your pets off the ice as they are not aware of the dangers. "Although they may look inviting, no activities are allowed on storm ponds because they're just not safe", explains Calgary Fire Department spokesperson Carol Henke. For more information, please click [here](#).



Tracking our Progress on Downtown Safety

The Downtown Safety Leadership Table was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released [28 recommendations](#) to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our [progress tracker](#).



[Learn more about community safety & wellbeing here](#)