



## Water Utility Bill for EasyMax® Customers

# How to read your water utility bill



Your utility statement from The City of Calgary shows how much water your home uses every month. Your bill is a great tool to help you reduce water consumption, address leaks in your home and save money.

When you receive your statement, it shows what the meter reading was and whether it was an actual reading or an estimate. If you have received an estimate and would like to submit a reading, please contact ENMAX at 403-310-2010. You can do so online at [www.enmax.com](http://www.enmax.com)

- 1 Service address** for this bill.
- 2 Water Treatment and Supply** charges pay for the treatment and delivery of the water used in your home. Usage is measured and recorded by your water meter.
- 3 Days Billed** is the number of days for which you're being billed. This can vary as meters aren't always read on the same day each month.
- 4 Meter #** corresponds with the number on your meter.
- 5 Previous and Present Reading and Dates** shows the dates and the reading for previous and current months.
- 6 Read Type** notes if your meter was read or estimated based on past usage.
- 7 Usage (m<sup>3</sup>)** is your total water usage measured in cubic meters (m<sup>3</sup>). 1 m<sup>3</sup> is equal to 1,000 litres or 10 bathtubs for water.
- 8 Water Usage Charge** is based on your total water usage recorded by your meter. It pays for drawing water from the river, treating and delivering it to your home/business.
- 9 Water Fixed Service Charge** is the same each month. It pays for services like meter reading, billing, meter repairs and fire protection.

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Current bill date: October 23, 2024  
Account number: 000000000

### The City of Calgary charges

**1** Service address: 123 Main Street SW, Calgary AB T2H 0L1

The following services are provided by The City of Calgary. ENMAX bills you on behalf of The City of Calgary by serving as the billing agent. All revenue from these services go to The City of Calgary. For more information visit [calgary.ca](http://calgary.ca)

**10** Annual water usage - m<sup>3</sup> Avg. cost per day: \$1.70

**5** **Charges**

**2** **Water treatment and supply** - Pays for the cost of treating and delivering drinking water.

**3** Days billed: 30    **4** Meter number: 80000000    Previous reading: 3139.000    Present reading: 3164.000    **6** Read type: Actual    Multiplier: 1.00000    **7** Usage (m<sup>3</sup>): 8.00000

Description	Usage	Rate	Amount
Water usage charge (Sep 1 - Sep 30)	8.000 m <sup>3</sup>	\$1.464300 / m <sup>3</sup>	\$ 11.71
Water fixed service charge			\$ 13.51
<b>Wastewater collection and treatment</b> - Pays for the cost of collecting and treating wastewater.			
Description	Usage	Rate	Amount
Wastewater usage charge (Sep 1 - Sep 30)	(8.00 m <sup>3</sup> x 0.88) = 7.04 m <sup>3</sup>	\$1.6905 / m <sup>3</sup>	\$ 11.90
<small>Water usage is multiplied by 0.88 to reflect that, on average, 88% of treated water is returned to the wastewater system over a 12-month period.</small>			
Wastewater fixed service charge			\$ 25.58
<b>Stormwater management</b> - Pays for the cost to ensure reliable street drainage, flood protection and river health.			
Description			Amount
Stormwater fixed service charge (Sep 1 - Sep 30)			\$ 15.63
<b>Waste and recycling</b> - Pays for the collection of garbage, and the collection and processing of recycling as well as food and yard waste.			
Description	Days of service	Rate	Amount
Blue Cart Program charge (Sep 1 - Sep 30)	30 days	\$0.3053 / day	\$9.16
Black Cart Program charge (Sep 1 - Sep 30)	30 days	\$0.2377 / day	\$7.13
Green Cart Program charge (Sep 1 - Sep 30)	30 days	\$0.3137 / day	\$9.41
<b>Total charges for The City of Calgary</b>			<b>\$104.03</b>

- 10 Graph** is provided to help you monitor water usage month over month. The average Calgarian uses 7 m<sup>3</sup> of water every month.
- 11 Wastewater Collection and Treatment** pays for collecting and safely treating the water you produce from flushing toilets, draining sinks and bathtubs, and then returning it to our rivers.
- 12 Wastewater Usage Charge** is for treating the wastewater before it is pumped back into the river. This number is a percentage of your total water usage.
- 13 Wastewater Fixed Service Charge** is the same each month. It pays for the infrastructure to collect wastewater from your home and deliver it to the treatment plants, and for billing.
- 14 Stormwater Management** pays for the costs to ensure reliable street drainage, flood protection and river health.
- 15 Stormwater Fixed Service Charge** is the same each month. It pays for collecting and managing water from rain or snow/ice melt and the infrastructure to move it to the nearest river or creek.
- 16 The City of Calgary Message Centre** provides helpful information, from tips on saving water to ways you can help protect our rivers.



For any water billing inquiries and customer service, contact ENMAX at 403-310-2010 or visit [www.enmax.com](http://www.enmax.com)

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