



Bus Rapid Transit (BRT) Review

Routes 105, 110, 111, 115, 117 & 118

Stakeholder Report Back: What we Heard

June 2018

Verbatim Comments

The comments below are as they were submitted by participants attending the events and at the online portal pages. No edits have been made but personal information or offensive language is removed with an indication that this has happened.

Route-specific comments are divided by route and into three categories for each route, answering the three engagement questions:

1. What do you like about the proposed route? (positive feedback)
2. What would you change or think could be improved about the proposed route? (negative feedback)
3. Is there anything else you think we should know? (general feedback)

General, non-route-specific comments and Evaluation comments follow the route-specific verbatims.

Route 105

What would you change or think could be improved about the proposed route?

- I think that Route 105 is a big mistake and it is not a good replacement from route 10. This bus doesn't go to Brentwood Station and when I need the bus it either never shows up or leaves to early
- Over crowding in morning rush hour.

Route 110

What do you like about the proposed route?

- It is great. Goes straight in. Always 5 minutes faster.

Route 111

What would you change or think could be improved about the proposed route?

- Cougar Ridge community should be included in route 111. Longest commute to downtown from Cougar Ridge. Bus 98 is always crowded. Route 111 should be served more frequently than planned.



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Is there anything else you think we should know?

- Unable to select route 111 to comment on

Route 115

What would you change or think could be improved about the proposed route?

- Evanston has ZERO access to these BRT routes. 124->301->NX-> destination is waste of time. Provide direct Brentwood / Evanston Route, then we could use these BRTs & the LRT. 301 packed and goes no where. infrequent 115 to Tuscany is a waste.
- The new 115 route from Tuscany station to Evanston, replacing the 158 to Beacon Hill is not great. For people working retail in Beacon (low-income earners typically), there is no bus that actually goes through the mall. It can be a long walk in winter.

Is there anything else you think we should know?

- Bus drivers in the Route No 115 was rude and refused to help on 24th April 2018 at 2pm from Tuscany to Sage hill. Bus 72 circle route was approaching when all of a sudden it went off at the 31st/34ave stop just before Brentwood station. Drivers are late

Route 117

What would you change or think could be improved about the proposed route?

- 117 stops running too early in morning and starts too late in afternoon, instead I have to drive to 302 (117 stops outside my house) 153 takes too long to get to train (double time of 302 to downtown)
- I was not able to give input on the 117 bus route. This route is good in the morning but does not start from downtown until 4:08pm which is too late. It should start in downtown between 2:30-3:00pm.

Route 118

What would you change or think could be improved about the proposed route?

- Macewan to Foothills. Long route. 118 - one transfer.